NI's Subscription Software Program.
Frequently Asked Questions.

For the German version please <u>click here</u>

What is changing?

NI is transitioning its software to a subscription model. Buying the software on subscription is a way to access NI software licenses on an annual basis rather than with one upfront perpetual license purchase. Along with access to the latest version of your NI software, software subscription includes access to historical versions, future innovations, new capabilities, technical support, and online training.

Why is NI transitioning software sales to a subscription model?

NI is simplifying ist catalog and aligning on a single way to buy NI software. These subscriptions offer several advantages, including lower cost of entry, scaled cost with usage, and NI's commitment to provide additional value every year.

What is the new subscription software bundle?

Test Workflow is NI's recommended collection of software for engineers working on research, validation, and production test applications. The bundle provides access to NI's most popular test and measurement software at attractive new prices.

Product Name	Test Workflow Standard	Test Workflow Pro
Best For...	Individuals responsible for automating basic electromechanical V&V and/r electrical V&V or production tests	Individuals needing more comprehensive test automation tools, including test sequencing, faster maintenance/config frameworks, (toolkit functions), etc.
Test Development/Execution		
LabVIEW	LabVIEW Full	LabVIEW Professional*
InstrumentStudio	included	included
FlexLogger	included	included
TestStand	not included	included
Productivity enhancing development tools		
G Web-Entwicklungssoftware	included	included
LabVIEW Pro* productivity tools*	not included	included
LabVIEW Advanced Signal Processing Toolkit	not included	included
LabVIEW Digital Filter Design Toolkit	not included	included
Test Data/Results Storage, Reporting, and Analysis		
DIAdem	DIAdem Advanced	DIAdem Professional

* LabVIEW Professional already includes LabVIEW Application Builder, LabVIEW Desktop Execution Trace Toolkit, LabVIEW Unit Test Framework Toolkit, LabVIEW VI Analyzer Toolkit, Database Connectivity Toolkit, and LabVIEW Report Generation Toolkit.

With Test Workflow, you'll benefit from:

· One easy-to-manage license and access to the right tools to get your projects to market faster, priced nearly 60% lower than if purchased separately.
· 24/7 access to the latest versions of NI software to transform your current workflow, improve your test system development, and deliver more value from your test data.
· Deep integration between third-party hardware and software including Linux, Python, and NI tools and services, along with technical support and product training.

Promotional Discount: Existing SSP customers receive an introductory discount of 40% off when they move from an active SSP contract to a Test Workflow subscription at the time of renewal.

Is subscription software available for all products in all regions?

Yes, all software covered by this move to subscription licensing is available globally.

NI subscription software includes support and services:

· Access to the licensed software, updates that release during the term of the subscription, and historical versions of the software
· Access to technical support
· 24/7 access to selected online training and virtual demonstrations

If I buy a subscription license and then decide not to renew, what happens to my software?

With subscription software, you will need to renew at the end of each term to maintain access to your software and associated services.

Are there a minimum number of seats required in a subscription?

No, NI subscription options are available from 1 to 1,000s of seats.

Is it mandatory to update to the newest version when using a subscription?

No, while subscriptions provide access to the latest version, you are welcome to use any previous version of the NI software in your subscription.

Can I purchase individual software licenses, such as LabVIEW, as a stand-alone subscription, or will it have to be part of a bundle?

Individual products will be available as stand-alone subscriptions, but we expect many users to prefer the Test

Workflow bundle for the added benefits mentioned above.

What happens when it's time to renew?

When you purchase from dataTec – an authorized NI distributor – you are enrolled in our auto-renewal program. Your subscription will automatically renew, and we invoice you for another term at the end of your current term.

With subscription software, will there be a grace period if my license is not renewed on time, or will access halt immediately?

· For single-seat licenses, access to your subscription software will halt on the date of expiration if the license is not renewed for another term.
· For Volume License Agreements and Academic Volume Licenses, if using NI's free Volume License Manager or FlexLM service, your file will continue to work for 60 days after expiration; otherwise, access will halt on the date of expiration.

What about Deployment and Debug-Deployment Licenses?

Debug and deployment licenses will remain as perpetual licenses.

Other than debug and deploy licenses, are there other products that will not be sold as subscription licenses?

There are very few exceptions, but software for industry-specific, system-level products, such as the Semiconductor Test System, is also excluded from the move to subscription happening in January 2022. Contact your NI product expert if you have questions about a specific software part number.

Perpetual License Questions and Answers.

What if I can't purchase subscription software?

If you can't purchase subscription software, please contact dataTec as your authorized NI distributor to discuss this issue.

What if I do not want to move to subscription, and I currently own a perpetual license?

When your SSP expires, the software will continue to work as it always has, but you will not be able to upgrade to ne-

wer versions. You will also lose access to other SSP benefits like online customer education and technical support.

What will happen if I currently own a perpetual software license when my SSP renewal is up?

We will quote you for a subscription license of your software at a one-time price that is the same as your SSP renewal quote would have been. You can pre-purchase up to a three-year subscription term at that per-year rate.

What happens to my previously purchased perpetual license when I purchase a subscription?

Your previously purchased perpetual license will continue to work as it always has, but it will be locked to the latest version at the time your SSP expires. Subscription licenses are in addition to perpetual licenses, and they can be used concurrently with perpetual licenses.

I'm currently part of a Volume License Agreement (VLA) with active SSP—how does this impact me?

VLAs are subject to the same transitional terms as single-seat licenses. VLAs with active contracts will transition to subscription-based licenses at your next renewal date. For your first subscription term, your new price will be the same as your SSP renewal would have been, and you can lock in that price for up to three years. Additionally, with your active contract, you are eligible for the introductory 40% discount on one of the new Test Workflow editions should you choose to upgrade.

I have a quote for a perpetual license or a renewal quote for SSP. Is my quote still valid?

Yes. NI will honor existing quotes through the expiration date listed on the quote.

Academic License Questions and Answers.

Are Academic Site Licenses (ASLs) changing with the move to subscription?

Yes. ASLs will no longer be available and are being replaced by new Academic Volume License (AVL) subscriptions. AVLs are available for teaching or research, and the discount increases with the number of licenses purchased.

What's included in the new Academic Volume License (AVL)? Is it just LabVIEW, or can I get a new Test

Workflow edition?

here are four types of AVLs:
· LabVIEW for Teaching AVL, which includes the software included in the NI Academic Site License (a superset of software found in Test Workflow).
· LabVIEW for Research AVL, which includes the software included in the NI Academic Site License (a superset of software found in Test Workflow).
· Multisim AVL, includes Multisim and Multisim Live™ access.
· LabVIEW and Multisim for Secondary School, which includes the combination of software included in the NI Academic Site License with Multisim and Multisim Live.

When I switch from an ASL to an AVL, can I lock in my rate for three years as advertised with single-seat subscriptions?

Yes. All ASLs will have the option of transitioning to a new AVL at the lesser of:
· The AVL price for the licenses you need
 · The price of your ASL SSP renewal
You can pre-purchase up to three years of an AVL subscription at this rate.

I have a Teaching and Research ASL. Is there a Teaching and Research Academic Volume License (AVL)?

No. AVLs are available for either teaching applications or research applications. If you have an ASL for both teaching and research, contact your NI authorized distributor (dataTec) or NI representative, and we will help you select the two AVLs you need with the correct number of seats for each.

Is there anything I need to do to switch from my current ASL to a new Academic Volume License (AVL)?

We request you audit how many research licenses and teaching licenses you will need in 2022, so we can generate a quote for your new AVL. For reference, the former small/medium/large ASLs included 50/100/250 seats respectively.

If I buy an Academic Volume License (AVL), can students still install NI software on their personal computers for work outside of the classroom?

Yes. The student install option is still part of a teaching AVL. For every teaching license you buy, you can install the software on up to five student computers.

Software Administrator Questions and Answers

With subscription software, will there be a grace period if my VLA is not renewed on time, or will access halt immediately?

You will continue to have the same grace period of 60 days built into your license files.

How can I easily keep track of subscriptions related to specific serial numbers?

For customers with five or more software licenses, a volume license management tool is recommended. NI offers a free tool called NI Volume License Manager (VLM). If the computers are on a classified or secure network, you can use NI VLM to create Disconnected License Files to grant licenses to the non-networked computers.

Will there be any disruptions to my user setups in Volume License Manager?

Since the permissions are set up by package, transferring to the subscription equivalent will not impact the user permissions. If a different product is purchased, permissions will need to be transferred to the impacted user. For more information about how to transfer permissions, visit the transferring permissions overview page.

What will happen to my current VLA perpetual licenses after I transition to subscription?

You will continue to own your perpetual licenses, locked at the version of your services contract expiration. NI can provide you a non-expiring license file or break out the volume license into single seat installations.

Will I receive a new serial number for my subscription license? If so, what happens when I renew?

Yes, a new serial number is issued for subscription licenses. That serial number is preserved year-after-year as the subscription is renewed as long as there is no gap in service. If service is stopped, a new serial number is issued unless you expressly request the previous serial number to be returned into service.

Is a subscription software license registered to the person who purchases it or to the end user who activates it?

License assignments continue to work as they did prior to 2022, regardless of the license type. NI requests that the end user is specified during purchase for the license to be assigned (a must only for distributors). If the end user is not specified, the person receiving the ownership acknowledgement email (the purchaser) is assigned the license, which they can reassign at any point. Only the person who claims access to the software can activate the software.

If I purchase a three-year subscription upfront and assign the license to an end user who departs the company after one year, can I request a credit for the remaining two years of the license or reallocate the funds for a different purchase?

No, the prepaid subscription purchase is not refundable. You may, however, reassign the software license to another engineer for the duration of the term.

Cancellation and renewal.

The subscription will be automatically renewed at the end of its term at the then current prices, invoiced through National Instruments (NI). Unless otherwise specified in the offer, your licence is a time-limited licence (also referred to as a „subscription licence"). The term of the Licence will commence on the date of our invoice to you unless earlier terminated in accordance with the terms of this Agreement or otherwise stated in the Quotation. At the end of the Licence Term, your Subscription Licence will automatically renew for a further year unless terminated by either party giving notice to the other at least thirty (30) days prior to the commencement of the renewal period. The renewal fee may change from time to time at NI's discretion. In such event, NI will provide you with notice of the new fee at least sixty (60) days prior to the termination of the Licence Term. If you do not agree to the new fee, you must provide notice that you do not wish to renew at least thirty (30) days prior to the start of the new licence term. You are also aware that certain personal data relevant to the relevant order and future contractual purposes will be disclosed to National Instruments (NI), who are deemed to be the data controller.

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