

# InfiniiVision 4000A/G X-Series Oscilloscopes

## Product Overview

The InfiniiVision 4000 X-Series oscilloscopes range in bandwidth from 200 MHz to 1.5 GHz with high-end technology on a large screen. With the industry's only uncompromised waveform update rate of 1,000,000 waveforms/second, you can have confidence you will catch even the rarest of glitches in your design.



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## Versatility Unleashed, Possibilities Amplified

The InfiniiVision 4000 X-Series consists of **A** and **G** models. While there are differences among the models, they share a common foundation of industry-leading features, such as the fastest uncompromised waveform update rate and the world's easiest triggering capability, zone trigger. In addition to these shared attributes, both 4000 X-Series models encompass a combination of **advanced** performance, **intuitive** usability, and **versatile** functionality.

### Advanced

Keysight has established fundamental features that should be standard on all oscilloscopes, including zone trigger, segmented memory, and a fast, uncompromised waveform update rate. Beyond these foundational functions that distinguish InfiniiVision from competitors, the newest InfiniiVision 4000**G** X-Series goes a step further by incorporating more advanced features as part of its standard configuration: dual waveform generators, mask testing, frequency response analysis, histograms, and hardware-based serial decoding capabilities.

### Intuitive

Featuring the same user-friendly interface and large screen as the 4000**A** X-Series models, the **G** models ensure optimal testing efficiency with easy setup and navigation. Built-in help and zone trigger functions simplify the analysis process even further. Additionally, key software options are now bundled into the standard oscilloscope package, making the purchasing process even easier.

### Versatile

Integrated instruments, license upgradeable options, and an extensive portfolio of probes and accessories make the 4000 X-Series an ideal solution for both general debugging or more industry-specific applications such as power analysis, automotive systems, and semiconductor development. Having a frequency response analyzer, counter, waveform generator, and other instruments built into the oscilloscope enables you to dive deeper, faster.

### 4000 X-Series – Versatility Unleashed, Possibilities Amplified

- **Advanced**
  - Industry's only uncompromised 1,000,000 waveforms per second update rate
  - Zone trigger, segmented memory, FFT, math
  - Standard on **G** models: dual WaveGen, mask testing, FRA, histograms, some serial decodes
- **Intuitive**
  - Large touchscreen with easy-to-use interface and built-in help, zone trigger
  - Options made standard in an easy bundle with **G** models
- **Versatile**
  - 7 instruments integrated in 1
  - General debug to industry-specific analysis
  - License upgradeable
  - Extensive probe and accessories portfolio



Figure 1. MegaZoom IV smart memory technology enables speed, usability, and integration.

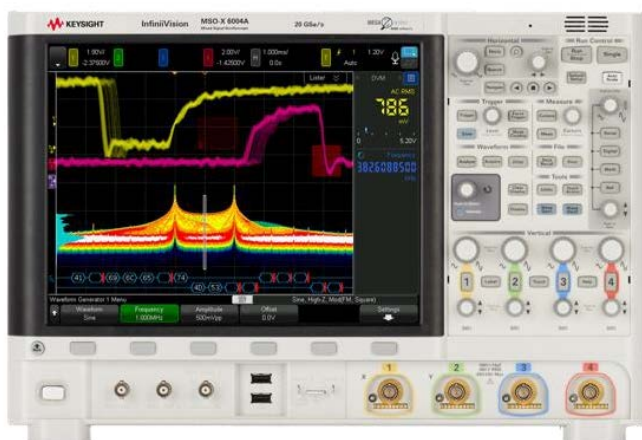


Figure 2. Take advantage of the Ultimate Bundle Software Package that enables ALL software applications (including serial decode, and for one low price (D4000BDLB).

## Overview of Keysight InfiniiVision X-Series Oscilloscopes

	InfiniiVision 1000 X-Series	InfiniiVision 2000 X-Series	InfiniiVision 3000G X-Series	InfiniiVision 4000A/G X-Series	InfiniiVision 6000 X-Series
Analog channels	2 and 4	2 and 4	2 and 4	2 and 4	2 or 4
Bandwidth (upgradable)	50, 70, 100, 200 MHz	70, 100, 200 MHz	100, 200, 350, 500 MHz, 1 GHz	200, 350, 500 MHz, 1 GHz, 1.5 GHz	16 (MSO models or upgrade)
Digital channels	External trigger can be used as a 3rd digital channel for 2 channel model	8 (MSO models or upgrade) <sup>1</sup>	16 (MSO models or upgrade)	16 (MSO models or upgrade)	1, 2.5, 4, 6 GHz
Maximum sample rate	2 GSa/s	2 GSa/s	5 GSa/s	5 GSa/s	20 GSa/s
Maximum memory depth	Up to 2 Mpts standard	1 Mpt/channel	4 Mpts	4 Mpts	4 Mpts
Waveform update rate	Up to 200,000 wfms/sec	> 200,000 wfms/sec	> 1,000,000 wfms/sec	> 1,000,000 wfms/sec	> 450,000 wfms/sec
Display	7-inch display	8.5-inch display	8.5-inch capacitive touch display	12.1-inch capacitive touch display	12.1-inch, capacitive touch, gesture enabled display
Zone touch trigger	No	No	Standard	Standard	Standard
Voice Control	No	No	No	No	Standard
WaveGen 20-MHz function/ arbitrary waveform generator	Single-channel function only (standard on G models)	Single-channel function only (option)	Single-channel AWG (standard)	Dual-channel AWG (standard on G models)	Dual-channel AWG (option)
Integrated digital voltmeter (standard)	Yes	Yes	Yes	Yes	Yes
Integrated hardware counter (standard)	5-digit frequency counter	5-digit frequency counter (8 digits with external 10 MHz clock reference)	8-digit frequency counter or totalizer	5-digit frequency counter	10-digit frequency, period, or totalizer counter
Serial protocol analysis	I <sup>2</sup> C, UART (standard on all models) SPI, CAN/LIN (standard on DSO models)	Yes (optional: CAN, LIN, I <sup>2</sup> C, SPI, RS232/UART) <sup>1</sup>	Yes (standard: I <sup>2</sup> C, SPI, RS232/422/485/ UART, I <sup>2</sup> S, USB PD, optional: ARINC 429, CAN/CAN- dbc/CAN- FD/LIN/LIN symbolic, SENT, FlexRay, LIN, MIL- STD-1553, SPI, CXPI, Manchester/NRZ)	Yes (standard on G models: I <sup>2</sup> C, SPI, RS232/422/485/ UART, I <sup>2</sup> S, USB PD, optional: ARINC 429, CAN/CAN-dbc/CAN- FD/LIN/LIN symbolic, SENT, FlexRay, LIN, MIL-STD-1553, USB 2.0, CXPI, Manchester/NRZ)	Yes (optional: I <sup>2</sup> C, SPI, UART/RS232, CAN/CAN- dbc/CAN- FD/LIN/LIN symbolic, SENT, FlexRay, I <sup>2</sup> S, MIL-STD1553, CXPI, ARINC429, USB 2.0, Manchester/NRZ, USB PD)
Segmented memory	Standard on DSO model	Standard	Standard	Standard	Standard
Mask/limit testing	Standard on DSO model	Option	Standard	Standard on G models	Option

Histograms	No	No	Standard	Standard on G models	Standard
Power analysis	No	No	Standard	Option	Option
Frequency Response Analysis	Standard on G models	No	Standard	Standard on G models	Option
USB 2.0 signal quality test	No	No	No	Option	Option
HDTV analysis	No	No	Standard	Standard on G models	Option
Advanced waveform math	No	Standard	Standard	Standard	Standard
Connectivity	Standard USB 2.0, LAN	Standard USB 2.0 (LAN/video option) (GPIO option)	Standard USB2.0 (LAN/video option) (GPIO option)	Standard USB2.0, LAN, video out (GPIO option)	Standard USB2.0, LAN, video out (GPIO option)



Need more bandwidth, sampling rate, or analysis capabilities than what the 4000 X-Series has to offer?

Consider the InfiniiVision 6000 X-Series:

- 1 to 6 GHz of bandwidth
- 20 GSa/s sample rate
- Ultra-low noise at 1 mV/div
- 12.1-inch multi-touch capacitive display with gesture support
- Standard color grade, histogram, and enhanced FFT
- Optional jitter and real-time eye diagram analysis

See [www.keysight.com/find/6000X-Series](http://www.keysight.com/find/6000X-Series) for more details.

## Advanced Performance

### One million waveforms per second update rate

If you can't see the problem, you can't fix it. With an industry-leading one million waveforms per second update rate, the InfiniiVision 4000 X-Series gives you the highest probability of capturing random and infrequent events that you would miss on an oscilloscope with a lower waveform update rate.

Powered by MegaZoom IV smart memory technology, the InfiniiVision 4000 X-Series not only lets you see more waveforms, but it has the uncompromised ability to find the most difficult problems in your design. Unlike other oscilloscopes, uncompromised ability means:

- Always-fast, responsive operation
- No slowdown with logic channels on
- No slowdown with protocol decoding on
- No slowdown with math functions turned on
- No slowdown with measurements turned on

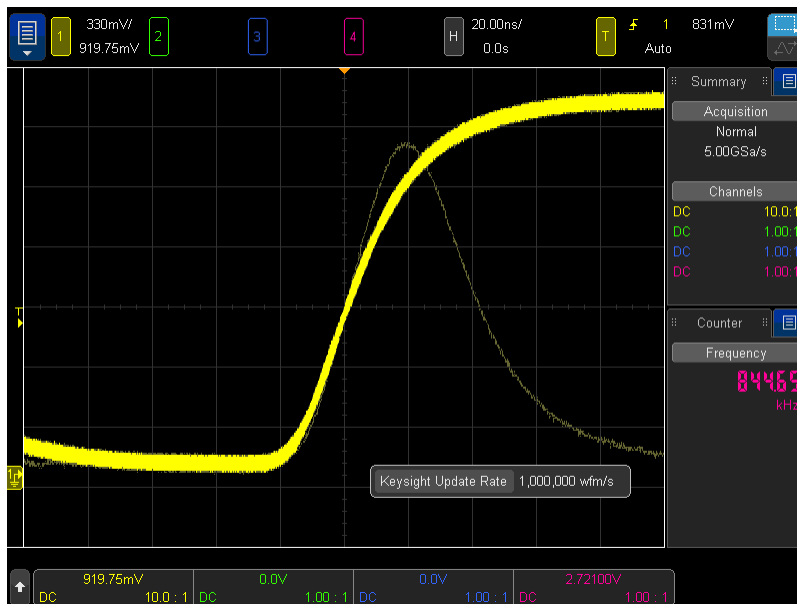


Figure 3. The 4000G X-Series captures a glitch occurring once in a million waveform cycles.

## What is waveform update rate and why is it important?

As oscilloscopes acquire data, process it, and plot it to the screen, there is inevitable “dead time,” or the time oscilloscopes miss signals completely. In general, the faster the waveform update rate, the shorter the dead time. The shorter the dead time, the more likely an oscilloscope is to capture anomalies and infrequent events. This is why it is critical to select an oscilloscope with a fast waveform update rate.

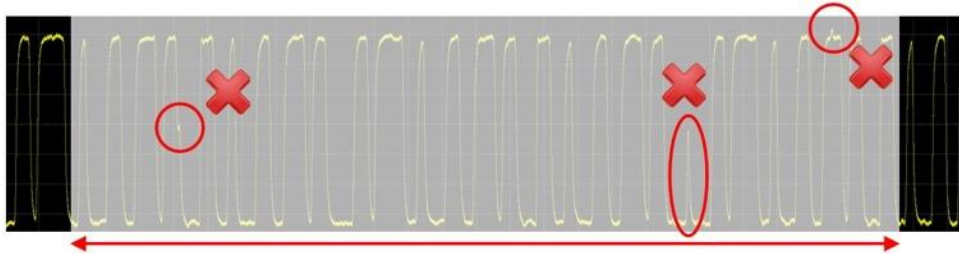


Figure 4. Other vendor's oscilloscope with 50,000 waveforms/second. A long dead time (gray area) decreases your chances of capturing infrequent events.

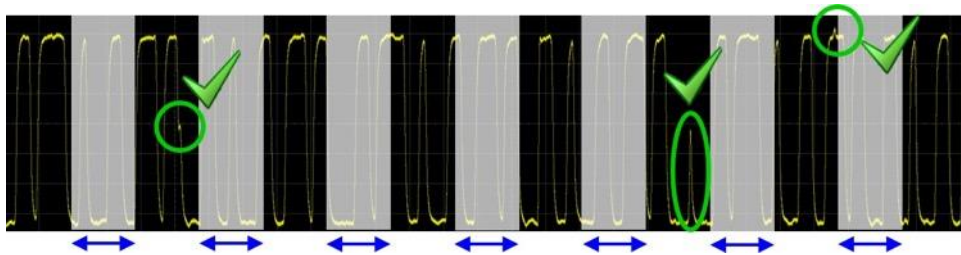


Figure 5. InfiniiVision 4000 X-Series with 1,000,000 waveforms/second. A short dead time (gray areas) increases your chances of capturing infrequent events.

## Keysight achieves this industry-leading uncompromised waveform update rate with MegaZoom IV smart memory technology

Traditionally, CPU processing was the major bottleneck for oscilloscope waveform update rate and responsiveness. Typically, the CPU handles interpolations, logic channel plotting, serial bus decoding, measurements and more, and the waveform update rate drops dramatically as these features are turned on.

The InfiniiVision 4000 X-Series requires minimum support from a CPU, as most core operations are handled by Keysight proprietary technology, the MegaZoom IV smart memory ASIC. MegaZoom includes hardware serial decoders and hardware mask limit testing capability, plots analog and digital data directly to the display, supports GUI operation, and integrates additional instruments like the dual-channel WaveGen function/arbitrary waveform generator.



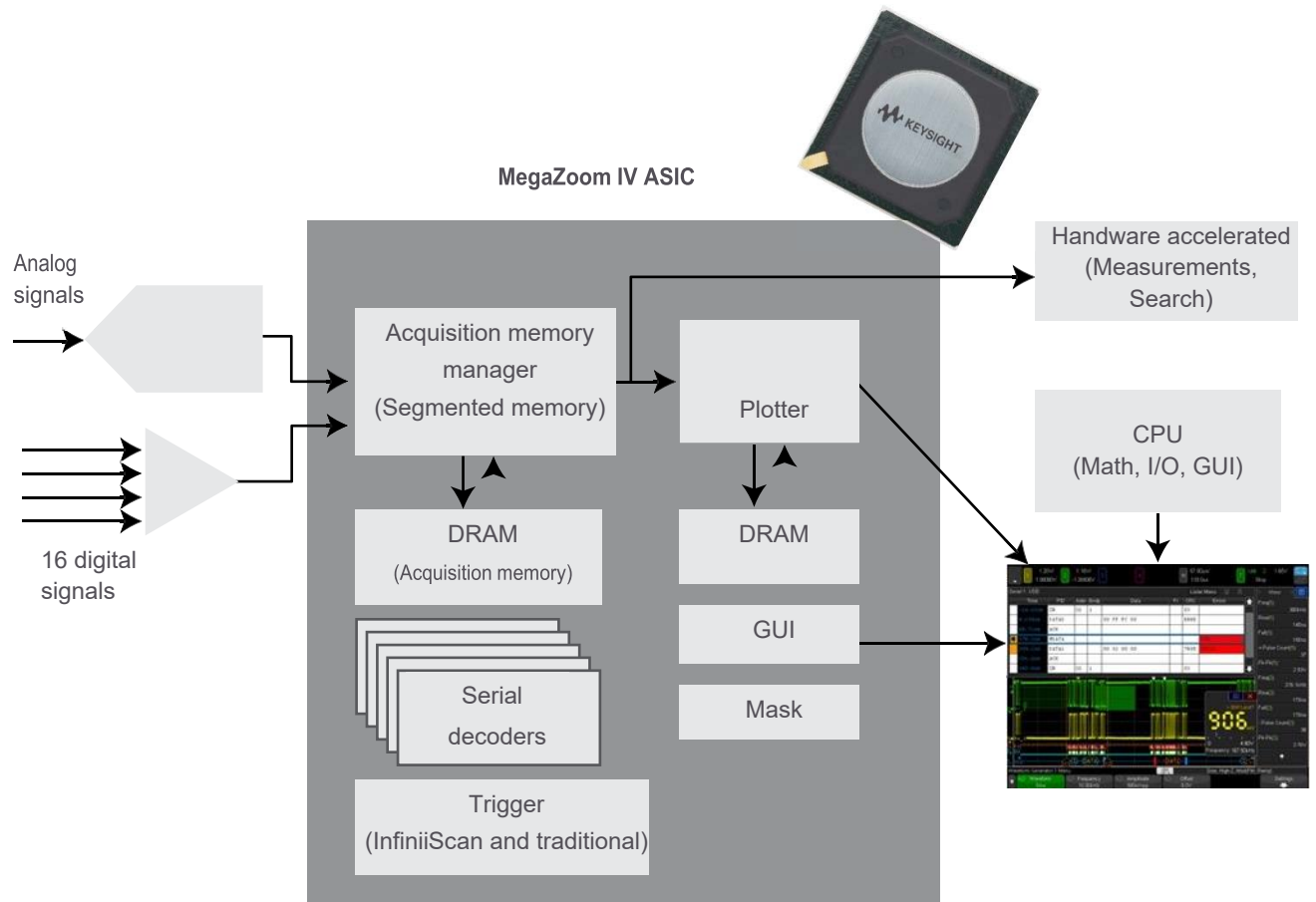


Figure 6. The 4000 X-Series oscilloscopes' uncompromised responsiveness, speed and waveform update rate is enabled by the MegaZoom IV, smart memory ASIC. The CPU is not used for core waveform operations.



## Segmented memory: A smart and efficient way to capture waveforms

Acquisition memory size is an essential oscilloscope specification because it determines the amount of data you can capture in a single acquisition. In general, longer memory is better. However, no memory is always long enough to capture all the signals you need, especially when capturing infrequent anomalies, data bursts, or multiple serial bus packets. Segmented memory acquisition lets you selectively capture and store important signal activity without capturing unimportant signal idle time with the time stamp of each segment relative to the first trigger event. Segmented memory comes standard in both the **A** and **G** models of the 4000 X-Series.

Figure 7 shows segmented memory successfully capturing 1,000 events in 3.27274 seconds. Traditional memory architecture would require 2.7 Gpts of memory to accomplish the same result.

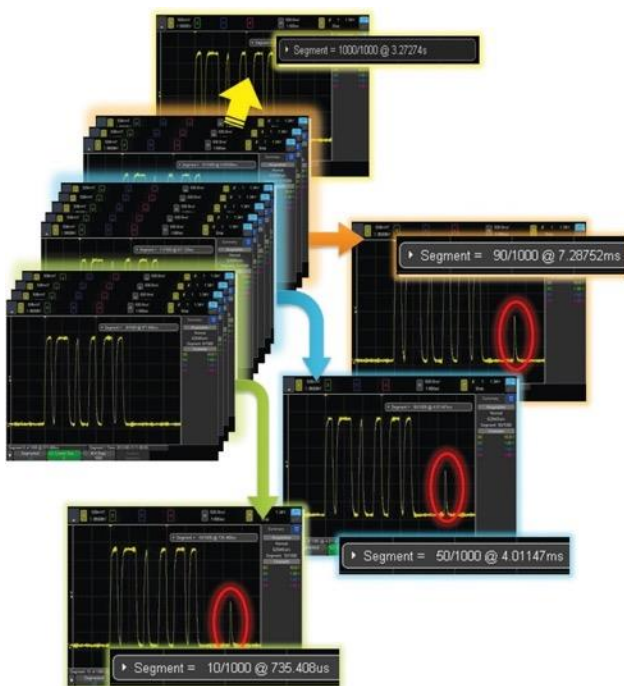


Figure 7. Segmented memory efficiently manages the memory to capture up to 1,000 segments of interest to you, making it an effective ultra-deep memory oscilloscope that can easily capture infrequent events and anomalies.

## Segmented memory + serial decode

Segmented memory works in conjunction with serial protocol decode. For example, by setting the trigger condition to “CAN serial bus error,” segmented memory captures and stores only CAN error packets and stitches together each segment for easy viewing. You can quickly compare time tags in the event lister to discover time intervals between errors.

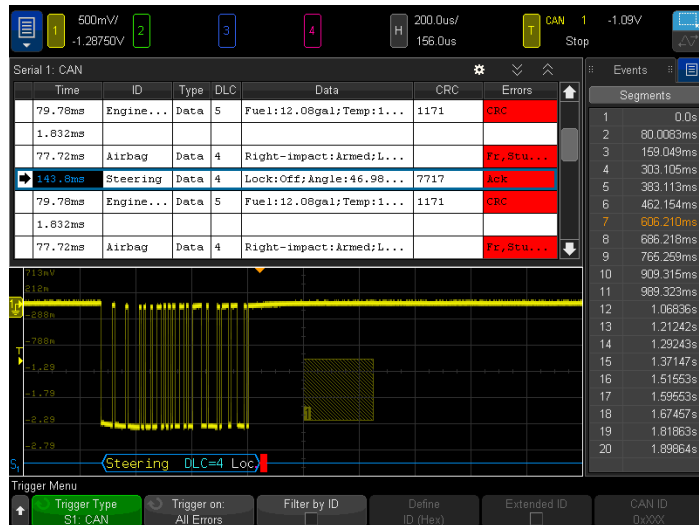


Figure 8. Segmented memory being used in conjunction with serial decode resulting in maximum insight into serial bus.

## Mask and measurement limit testing (standard on G models, option on A models)

Whether you are performing pass/fail tests to specified standard in manufacturing or testing for infrequent signal anomalies, mask and measurement limit testing can be a valuable productivity tool. The 4000 X-Series features powerful hardware-based mask testing and can perform up to 270,000 tests per second. You can select multiple test criteria, including the ability to run tests for a specific number of acquisitions, a specified time, or until detection of a failure.

With the measurement limit testing capability, you can perform pass/fail testing based on user-defined maximum and minimum limits on any parametric measurement that has been selected and turned on. Stop-on-failure is also available.

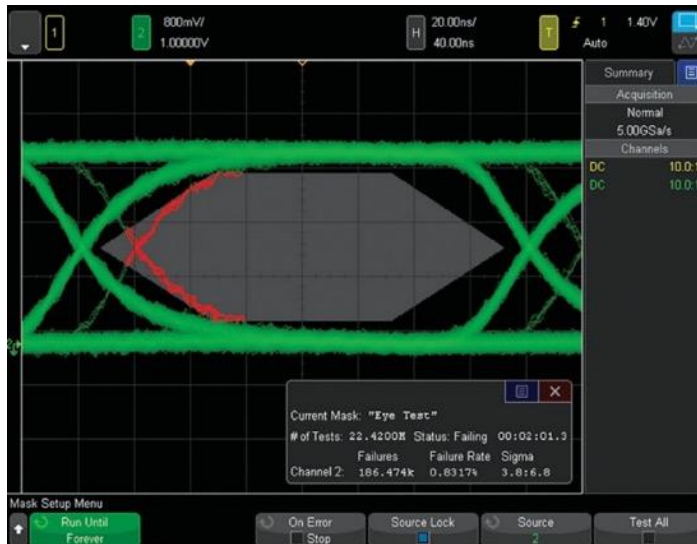


Figure 9. Mask testing evaluated > 22 M waveforms in just 2 minutes.

## Search and navigation

The parametric and serial bus search and navigation feature comes standard on the 4000 X-Series oscilloscopes. When you are capturing long, complex waveforms using an oscilloscope's deep acquisition memory, manually scrolling through stored waveform data to find specific events of interest can be slow and cumbersome. With automatic search and navigation capability, you can easily set up specific search criteria and then quickly navigate to "found and marked" events. Available search criteria include edges, pulse width (time-qualified), rise/fall times (time-qualified), runt pulses (time-and level-qualified), frequency peaks (FFT function, threshold and excursion qualified), and serial bus frames, packets, and errors.



Figure 10a. The 4000 X-Series was set up to capture data signals with various rise time edges. Using the search and navigation capability, the oscilloscope was able to find, mark (white triangles), and quickly navigate to 16 occurrences of "out of compliance" rise-time

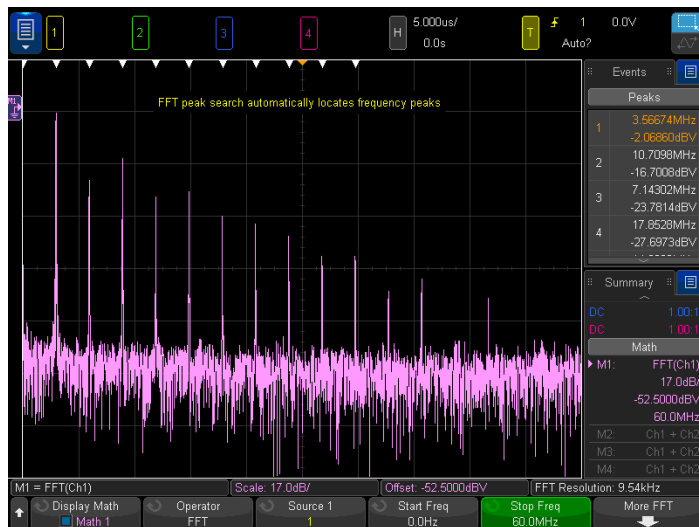


Figure 10b. The 4000 X-Series was set up to capture clock signals for FFT analysis. Using the search and navigation capability, the scope found, marked (white triangles) and quickly navigated to the first 11 frequency peaks occurrences. You can sort it in the order of frequency or amplitude.

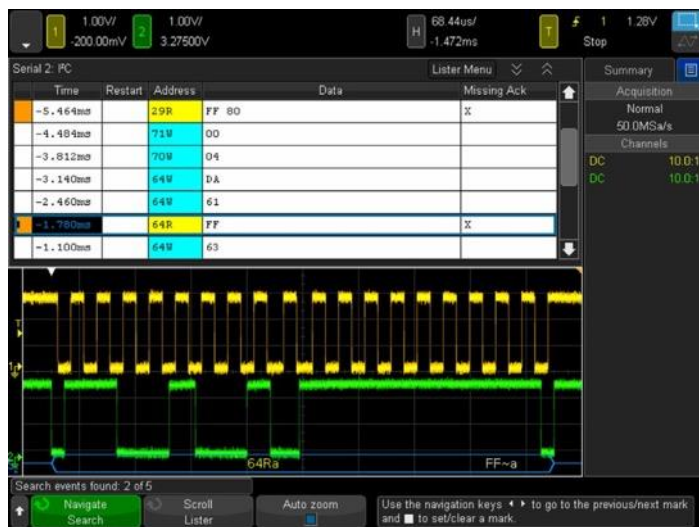


Figure 11. Using the error condition search, the 4000 X-Series quickly found 5 places with a missing acknowledgment in an I<sup>2</sup>C serial bus. The navigation feature moves between the errors and zooms automatically to show the error packet.

## Intuitive Usability

### Large 12.1-inch display

From the start of product development, we designed every aspect of this oscilloscope for a touch interface. Large, easily touchable targets on the 12.1-inch display with capacitive touch screen technology mean operation is quick and natural, just like your favorite tablet devices.



Figure 12. The 12.1-inch display and capacitive touch screen technology with large, touchable targets.



Figure 13. See 10 measurements, cursor information, and the DVM simultaneously by dragging the desired docking panel to any open area.



Figure 14. Use the Keysight pull-down menu for Window-like operation.

## Zone touch trigger

One of the biggest challenges of using an oscilloscope is setting up an advanced trigger to isolate a signal of interest. While advanced triggers are powerful features, zone touch trigger provides a turnkey trigger solution.

You simply observe the signal of interest on the display and draw a zone (box) around it using your fingers or mouse. What used to be hours of work can now take just a few seconds. If you want to move your zones to another location, just drag them over. The 4000 X-Series can be set up to easily trigger on one or two zone boxes simultaneously with either “must intersect” or “must not intersect” conditions.

Zone triggering does not compromise the waveform update rate; the 4000 X-Series will still maintain an ultra-fast 200,000 waveforms per second or more, even with additional features turned on. In other words, the oscilloscope that sees everything can easily trigger on anything.

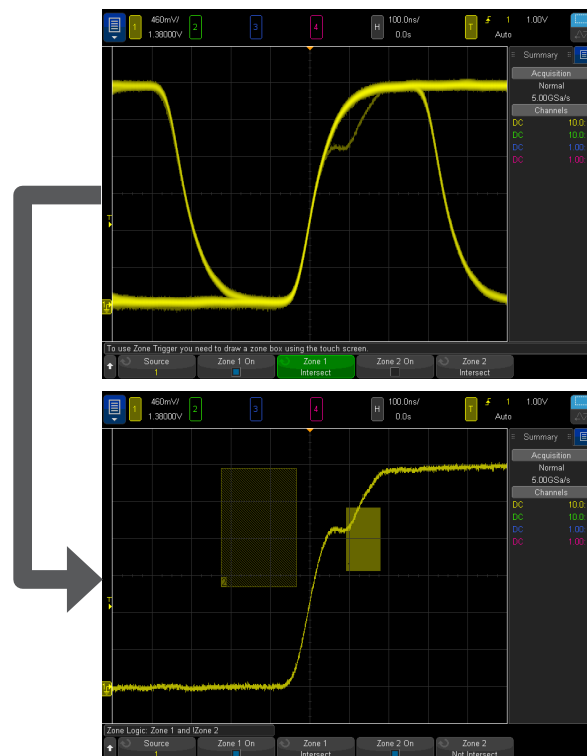


Figure 15. When you see anomalies, all you have to do is draw a zone box to trigger on them.

## Zone touch trigger + segment memory: A whole new experience

The combination of the industry's only hardware-based zone touch trigger with the 4000 X-Series' segment memory simplifies and enhances your debugging experience. In Figure 16, the 4000 X-Series has isolated and captured 1,000 metastable signals, showing the critical bit errors over a 32-second time span at 5 GS/s sampling rate in the segment memory. The segment memory also allows you to overlay all segments to identify the worst-case signal.

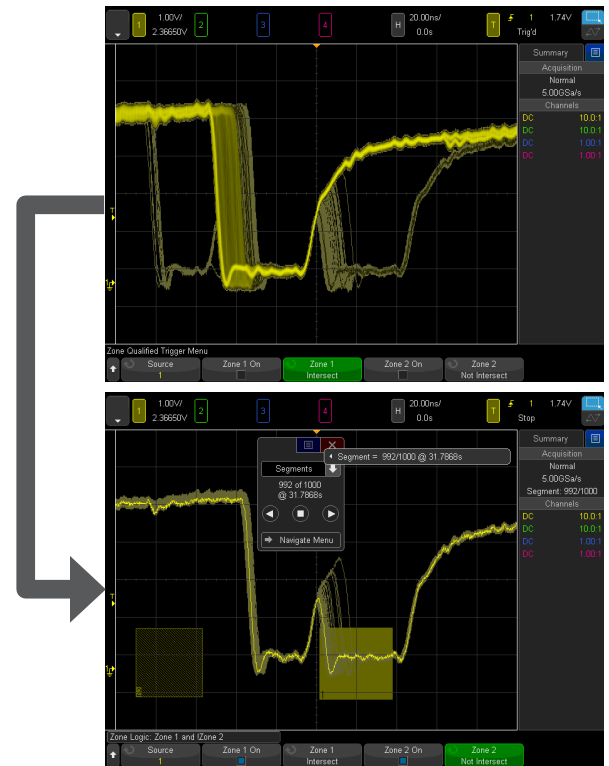


Figure 16. Combination of the zone touch trigger and segmented memory.

## Versatile Functionality

### Investment protection through a fully-upgradeable 7-in-1 instrument

The InfiniiVision 4000 X-Series redefines the oscilloscope experience with unprecedented integration. This 7-in-1 instrument provides:

- Oscilloscope
- 16 digital channels
- Serial protocol analyzer
- Dual-channel WaveGen 20 MHz function/arbitrary waveform generator
- 3-digit voltmeter
- Frequency response analysis (Bode plots)
- 8-digit hardware counter with totalizer





Figure 17. The 4000 X-Series provides the capabilities of seven instruments seamlessly integrated into one.

## Multi-domain analysis: Time-correlate analog, digital, and frequency domain signals

Viewing the frequency content of waveforms is greatly simplified by a touch screen operation. Pop up keypads make inputting start, stop, span and center frequency easy. And the new problem-solving feature called “gated FFT” lets you time correlate the analog, digital, and frequency domain to aid in analysis and debug. In addition, there are new capabilities for peak searching, max and min hold and averaging of FFTs to increase dynamic range.

When gated FFT is on, the oscilloscope goes into zoom mode. The FFT analysis shown in the zoomed (bottom) window is taken from the period of time indicated by the zoom box in the main (top) window. In the gated FFT mode, touch and flick the zoom box through the acquisition to investigate how the FFT analysis changes over time, correlating the RF phenomenon with the analog and digital phenomenon.

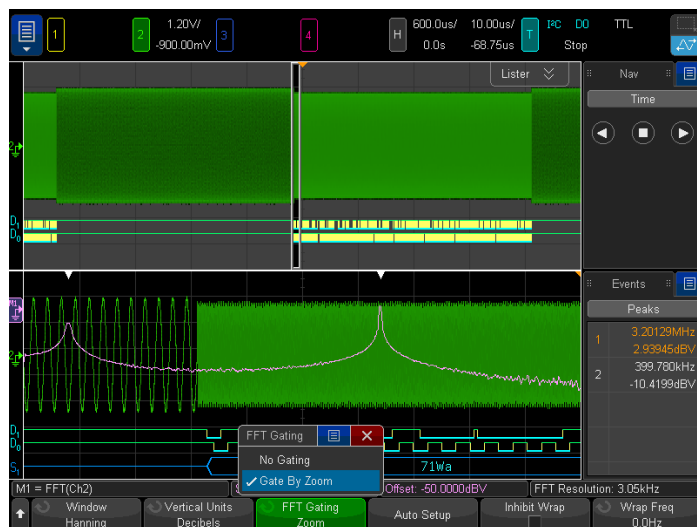


Figure 18. Gated FFT successfully correlated the hopping of the FSK modulation with the analog and I<sup>2</sup>C control command.

## Mixed signal oscilloscope (MSO): Integrated 16 digital channels

With an additional 16 integrated digital channels, you now have up to 20 channels of time-correlated triggering, acquisition and viewing on the same instrument. This is especially important in today's embedded designs with sophisticated digital control circuitry. You can buy a 2- or 4- channel DSO and enable the 16 digital channels already in the instrument at any time to make it an MSO using a software license upgrade. (DSOXPREFMSO)

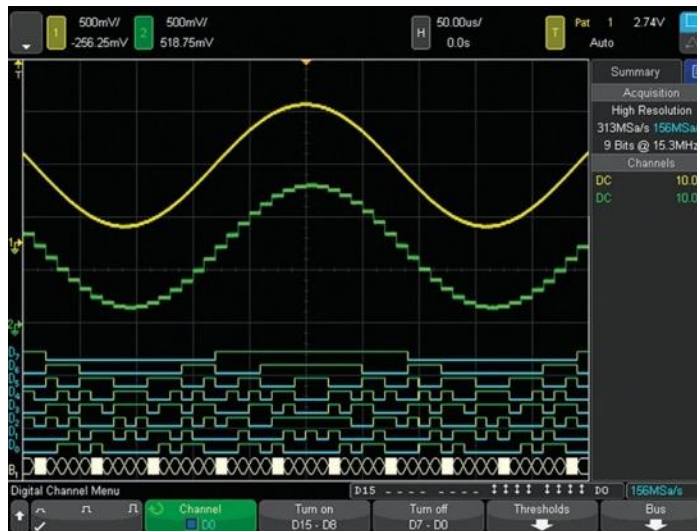


Figure 19. Digital channels are captured and displayed time-correlated with analog channels in MSOs or upgraded DSOs.

## Serial protocol analysis: Hardware-based serial protocol decode and triggering

Keysight InfiniiVision Series, including the 4000 X-Series, are the only oscilloscopes to use hardware-based serial protocol decoding. Other vendors' oscilloscopes use software post-processing techniques to decode serial packets/frames, and therefore, have slow waveform and decode capture rates and could miss critical events and errors due to a long dead-time. Faster decoding with hardware-based technology enhances the probability of capturing infrequent serial communication errors.

After capturing serial bus communication, you can easily perform a search operation based on specific criteria and then quickly navigate to bytes/frames of serial data that satisfy the search criteria. The 4000 X-Series can decode two serial buses simultaneously using hardware-based decoding and display the captured data in a time interleaved "lister" display.

Serial protocol decoding can be used simultaneously with segmented memory and zone touch triggering. The 4000 X-Series supports: SENT, I<sup>2</sup>C, SPI, USB 2.0, RS232/UART, CAN, CANFD, LIN, FlexRay, CXPI, MIL-STE 1553, ARINC 429, I<sup>2</sup>S, user-definable Manchester, user-defined NRZ, and USB-PD. (See page 23). Note that I<sup>2</sup>C, SPI, RS232/UART, I<sup>2</sup>S, and USB-PD come standard on the 4000G X-Series models.



Figure 20. Dual serial bus CAN and LIN decode and interleaved "lister" display.



Figure 21. USB 2.0 trigger, decode and "lister" display.

Dual-channel WaveGen 20-MHz function/arbitrary waveform generator (standard on G models, option on A models)

The 4000 X-Series offers dual-channel, integrated 20-MHz function/arbitrary waveform generator (DSOX4WAVEGEN2). This is enabled standard on the **G** models and offered as an option on **A** models. The integrated generator provides stimulus output of sine, square, ramp, pulse, DC, noise, sine cardinal (sinc), exponential rise, exponential fall, cardiac, Gaussian pulse and arbitrary waveforms (AWG) to your device under test. Signal modulation capability is also available.

With AWG functionality, you can store waveforms from analog channels or reference memory to the arbitrary memory and output from WaveGen. Easily create and edit the waveform using the built-in editor or Keysight's BenchLink Waveform Builder Basic software: [www.keysight.com/find/33503](http://www.keysight.com/find/33503).



Figure 22. WaveGen sine wave output with and without added AM modulation.

With dual channels, you can generate differential signals to: output arbitrary clock and data signals to simulate serial buses, create complex modulations (more than the standard modulation feature), output IQ signals and more. The two channels can be tracked together as well (identical frequency, amplitude, offset and duty cycle).

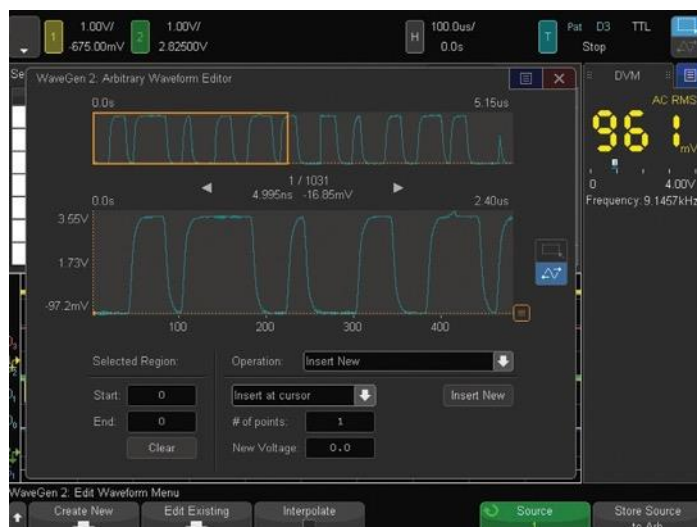


Figure 23. WaveGen arbitrary waveform editing screen.

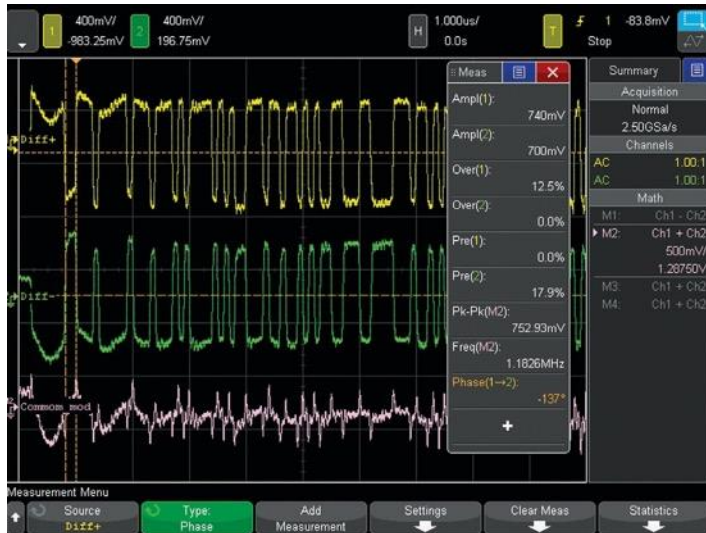


Figure 24. Dual channel WaveGen output of differential arbitrary signals. Common mode is shown as a math.

### 3-digit voltmeter

The 4000 X-Series offers a standard integrated 3-digit voltmeter (DVM) and 5-digit frequency counter (8-digit with external reference) inside the oscilloscope. The voltmeter operates through the same probes as the oscilloscope channels. However, the DVM measurements are de-coupled from the oscilloscope triggering system so that both the DVM and triggered oscilloscope waveform capture can be made with the same connection. The voltmeter results are always displayed, keeping these quick characterization measurements at your fingertips.



Figure 25. DVM 3-digit voltage and 5-digit frequency measurements always at your fingertips.



## Other Key Productivity Tools

### Power measurements and analysis

When you are working with switching power supplies and power devices, the Power Software Package (**D4000PWRB**) provides a full suite of power measurements and analysis in the oscilloscope.

To learn more about power supply testing, go to [www.keysight.com/find/D4000PWRB](http://www.keysight.com/find/D4000PWRB).



Figure 26. Power quality measurement, one of many in the power measurements application.

### HDTV video triggering and analysis (standard on G models, option on A models)

Whether you are debugging consumer electronics with HDTV or characterizing a design, Enhanced Video Analysis (optional) provides support for a variety of HDTV standards for triggering and analysis.



Figure 27. Triggering on 1080p HDTV signal analysis.

## USB 2.0 signal quality analysis

In addition to triggering on and decoding low-speed, full-speed, and hi-speed USB 2.0 signals (hi-speed trigger & decode required a 1.0 or 1.5 GHz model), the optional USB Software Package (D4000USBB) also supports USB 2.0 signal quality testing (hi-speed tests required the 1.5 GHz model). The USB 2.0 signal quality test with HTML pass/fail report generation includes eye-diagram mask testing, jitter analysis, EOP bit-width, signaling rate, edge monotonicity, and rise/fall times; all based on official USB-IF algorithms embedded in the oscilloscope.

To learn more about USB signal quality testing, go to [www.keysight.com/find/D4000USBB](http://www.keysight.com/find/D4000USBB).

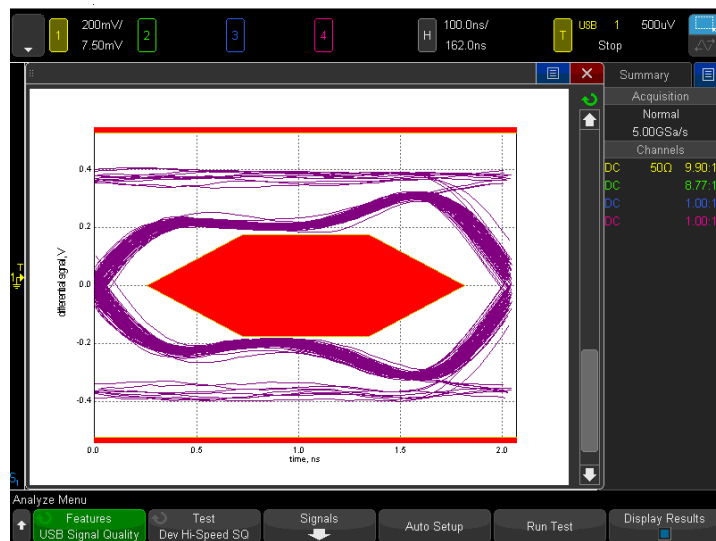


Figure 28. Perform automatic signal quality testing on USB 2.0 low-speed, full-speed, and hi-speed signals.



## Frequency Response Analysis (standard on G models, option on A models)

Frequency Response Analysis (FRA) is an often-critical measurement used to characterize the frequency response (gain and phase versus frequency) of a variety of today's electronic designs, including passive filters, amplifier circuits, and negative feedback networks of switch mode power supplies (loop response). InfiniiVision 4000 X-Series oscilloscopes use the oscilloscope's built-in waveform generator (WaveGen) to stimulate the circuit under test at various frequency settings and capture the input and output signals using two oscilloscope channels. At each test frequency, the oscilloscope measures, computes, and plots gain ( $20\log V_{out}/V_{in}$ ) and phase logarithmically.



## DSOXBODE bode plot training kit (optional)

The DSOXBODE Bode plot training kit consists of a series R-L-C circuit board with a BNC input that attaches directly to the output of the oscilloscope's WaveGen function generator. There are clearly labeled test points for probing VIN and BPFOUT (bandpass filter output) or LPFOUT (Low-pass filter output). Also included with this training kit is a comprehensive tutorial and lab guide that engineering students and professors can download. The DSOXBODE Bode plot training kit is compatible with all InfiniiVision 4000 X-Series oscilloscopes licensed with any software option.



## Other Key Productivity Tools (continued)

Advanced math analysis provides a variety of additional math functions and comes standard on the 4000 X-Series. Additionally, math functions can be nested to provide additional insight into your designs. You can create up to four math functions, with one resultant math function displayed at a time.

### Operators

- Add, subtract, multiply, divide

### Transforms

- Differentiate, integrate
- FFT
- $Ax + B$
- Squared, square root
- Absolute value
- Common logarithm, natural logarithm
- Exponential, base 10 exponential

### Filters

- Low-pass filter, high-pass filter
- Averaged value, smoothing, envelope

### Visualizations

- Magnify
- Max hold, min hold
- Measurement trend
- Chart logic bus timing, chart logic bus state

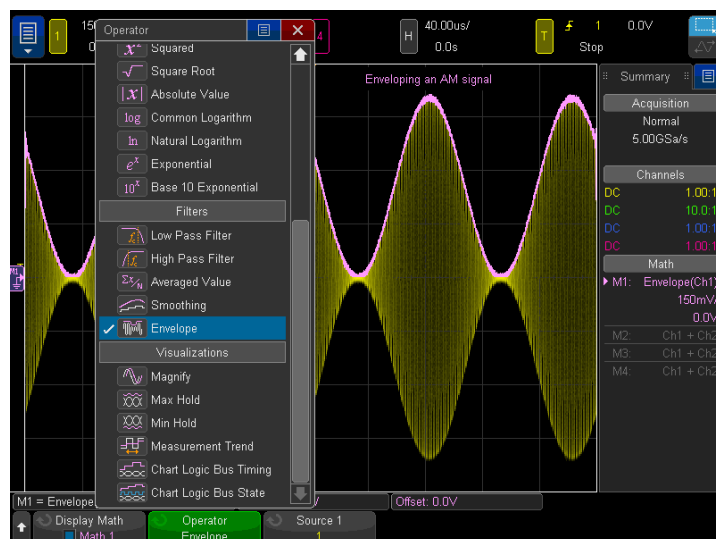


Figure 30. A variety of advanced math functions are standard in the 4000 X-Series.

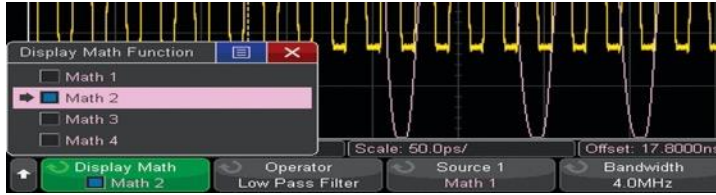


Figure 31. Four math functions can be created and nested with one resultant math function.

## 36 automatic measurements

Automatic measurements are the essential tool of an oscilloscope. In order to make quick and efficient measurements, the 4000 X-Series provides 36 powerful automatic measurements and can display up to 10 at a time. Measurements can be gated by auto select, main window, zoom window, or cursors.

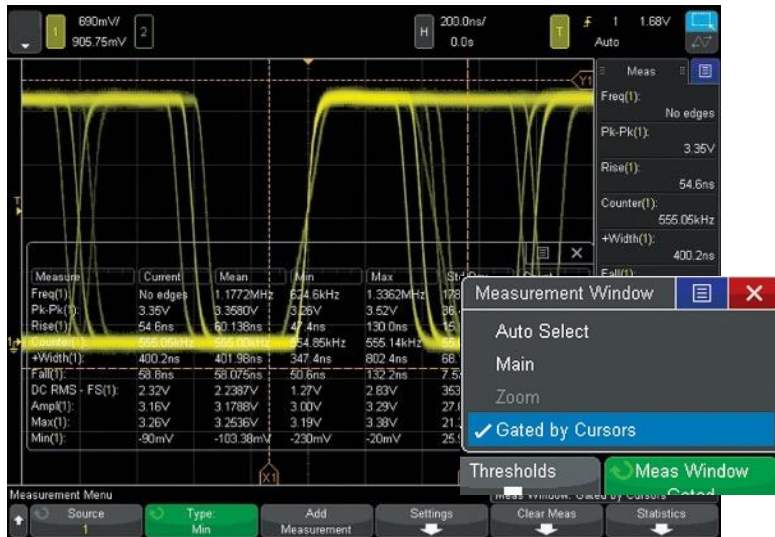


Figure 32. Up to 10 automated measurements displayed simultaneously. Measurements can be gated by cursors.

## Other Key Productivity Tools (continued)

### Reference waveforms

Store up to four waveforms in the scope's non-volatile reference waveform memory. Compare reference waveforms with live waveforms and perform post analysis and measurements on stored data. You can also store waveforms on a removeable USB memory device in \*.h5 format and recall them back into oscilloscope's reference waveform memory later. Save and/or transfer waveforms to a PC as XY data pairs in a comma-separated values format (\*.csv) or store bitmap images and transfer them to a PC for documentation purposes in a variety of image formats.



Figure 33. Store and recall up to four reference waveforms.

### Powerful probe solutions and compatibility

Get the most out of your 4000 X-Series scope, by using Keysight's complete family of innovative probes and accessories for your application. The 4000 X-Series supports up to four active probes simultaneously with its full AutoProbe interface.<sup>1</sup>

All 4000 X-Series scopes come standard with a 700 MHz bandwidth, 10 M $\Omega$  input passive probe per each channel and gives you 700 MHz system bandwidth when used in conjunction with the 4000 X-Series 1 GHz models. Also available is the DP0012A differential probe and N2795A/96A single-ended active probe for high signal fidelity measurements without the high price. For ultra-low current measurements, the N2820A Series high-sensitivity current probes are the best solution in the industry. For power rail measurements, the N7020A Power Rail Probe provides the unmatched measurement accuracy.

For the most up-to-date and complete information about Keysight's probes and accessories, visit our web site at [www.keysight.com/find/scope\\_probes](http://www.keysight.com/find/scope_probes) or refer to the InfiniiVision Probes and Accessories data sheet with the Keysight literature number 5968-8153EN.z

<sup>1</sup>. Some restrictions may apply. Contact Keysight for more details.

## Other Key Productivity Tools (continued)



Figure 34. N7020A power Rail Probe is the industry's one probe-designed and developed to solve your toughest power integrity problems.

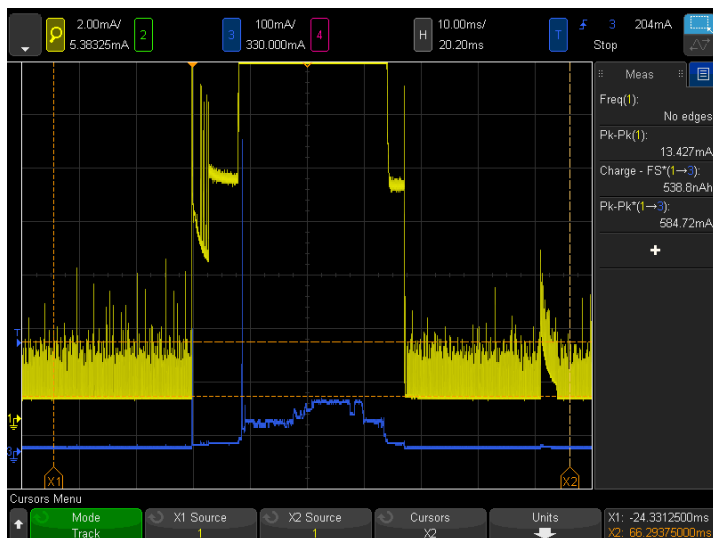


Figure 35. The 4000 X-Series and N2820A Series high-sensitivity current probe measuring  $> 500$  mA and  $< 1$  mA current simultaneously.

## Localized front panel, GUI and help

Operate the oscilloscope in the language most familiar to you. The graphical user interface, built-in help system, front panel overlays, and user's manual are available in 11 languages. During operation, access the built-in help system just by pressing and holding any button.

## Other Key Productivity Tools (continued)

### Connectivity and LXI compatibility

Standard USB 2.0 hi-speed host (two on front, one on back) and device (one on back) ports make PC connectivity easy. Operate the scope from your PC and save/recall stored waveforms and setup files via standard LAN (LXI IPv6 Extended Function). Connect your projector or external monitor through VGA output, standard with the 4000 X-Series, when sharing and presenting screen information. An external GPIB-to-LAN interface is available from **ICS**.

The BV0004B oscilloscope control and automation PC-based software (standard with Figure 36. BV0004B BenchVue the purchase of each InfiniiVision X-Series oscilloscope) lets you control and visualize the 4000A X-Series and multiple measurements simultaneously. It lets you build automated test sequences just as easily as you can with the front panel. Save time with the ability to export measurement data to Excel, Word and MATLAB in three clicks. Monitor and control your 4000A X-Series with a mobile device from anywhere. Simplify your testing with BenchVue software.

Note BenchVue will not support 4000G X-Series models until Spring of 2024.

Learn more at [www.keysight.com/find/BenchVue](http://www.keysight.com/find/BenchVue).



Figure 36. BV0004B BenchVue

## Other Key Productivity Tools (continued)

### Virtual front panel

The 4000 X-Series' innovative capacitive touch screen matches perfectly with the latest tablet technologies. In addition to the traditional virtual front panel remote operation through your favorite PC web browser, the 4000 X-Series supports remote oscilloscope control from your tablet devices (and smart phones with enough resolution). The tablet virtual front panel is identical to the 4000 X-Series' touch GUI so you can touch icons, draw zone touch trigger zones and drag slide panels as if you are sitting in front of the actual oscilloscope.



Figure 37. Tablet virtual front panel control.

### Documentation and e-mail

Annotation becomes a simple task. Bring up the annotation menu and start editing it using the keypad, and then drag it to the desired location.



Figure 38 (a). Annotation and keypad.



## Other Key Productivity Tools (continued)

Quick e-mail allows you to e-mail the data you want instantly to your inbox. Send out the screenshot, waveform data, or even a USB signal quality text report. This removes the hassle of connecting your PC to your oscilloscope.

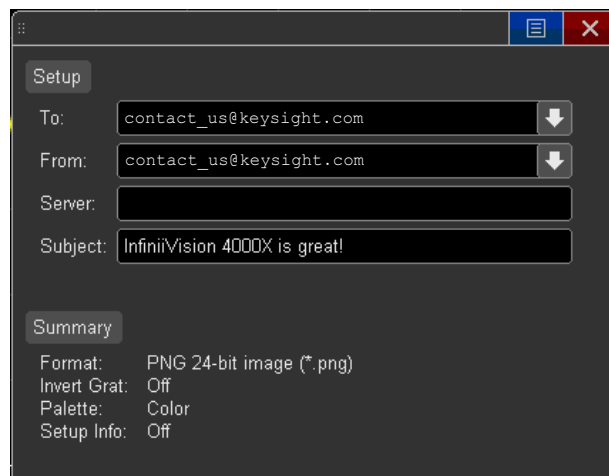


Figure 38 (b). E-mail configuration screen.

## Infiniium offline oscilloscope analysis software

Keysight's Infiniium Offline PC based oscilloscope analysis software (D9010BSEO) allows you to do additional signal viewing analysis and documentation tasks away from your oscilloscope.

Capture waveforms, save to a file, and recall the waveforms into Infiniium Offline. The application supports a variety of popular waveform formats from multiple oscilloscope vendors and includes the following features: navigate, view, measurements, analyze, view windows, documentation, and optional analysis upgrades.



Figure 39. Infiniium Offline enables a variety of advanced signal analysis while providing extensive, yet intuitive, waveform documentation.

## Other Key Productivity Tools (continued)

### Secure erase

The secure erase feature comes standard with all 4000 X-Series models. At the press of a button, internal non-volatile memory is clear of all setup, reference waveforms, and user preferences, ensuring the highest level of security in compliance with National Industrial Security Program Operation Manual (NISPOM) Chapter 8 requirements.

### High-resolution mode for viewing signal details

To build more confidence in your designs, sometimes you need to look into more signal detail than you can see with the standard 8-bit vertical resolution of the 4000 X-Series.

High-resolution mode offers additional resolution and insight into the signal, without requiring a repetitive signal. Using real-time boxcar averaging, high-resolution mode reduces random noise and effectively increases vertical resolution, up to 12 bits. For example, it achieves the 113  $\mu\text{V}_{\text{rms}}$  noise floor at 1 mV/div, 100  $\mu\text{s}/\text{div}$  setting.

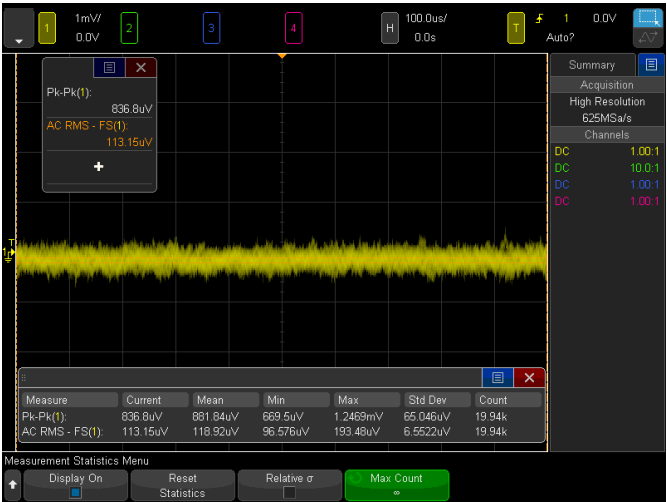


Figure 40. Getting 113  $\mu\text{V}_{\text{rms}}$  noise floor at 1 mV/div with the high-resolution mode.

## Other Key Productivity Tools (continued)



Figure 41. Wide array of advanced parametric trigger modes.

## Freeze display

Perhaps you need to share with others an infrequent event you found. With the “freeze display” feature, you can keep intensity information on the screen while the oscilloscope is stopped or before saving a screen shot.

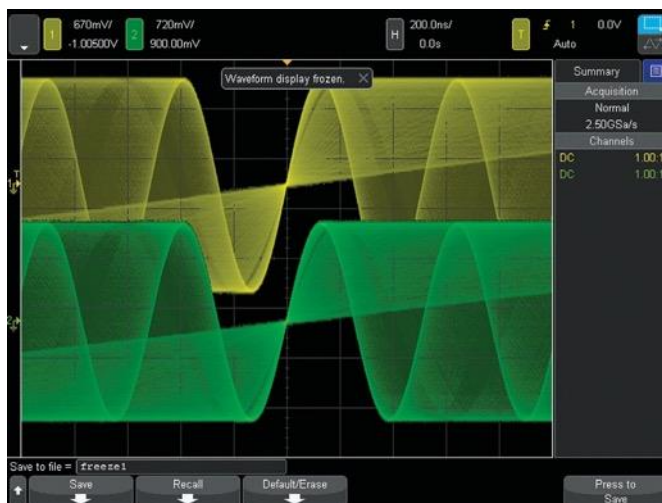


Figure 42. The “freeze screen” feature keeps the intensity-grading information while stopping the waveform acquisition.

## Experience the 4000G X-Series

“Designed for touch.” A 12.1 inch capacitive touch screen to redefine your oscilloscope experience. The way an oscilloscope was meant to be driven with a designed-for-touch interface.

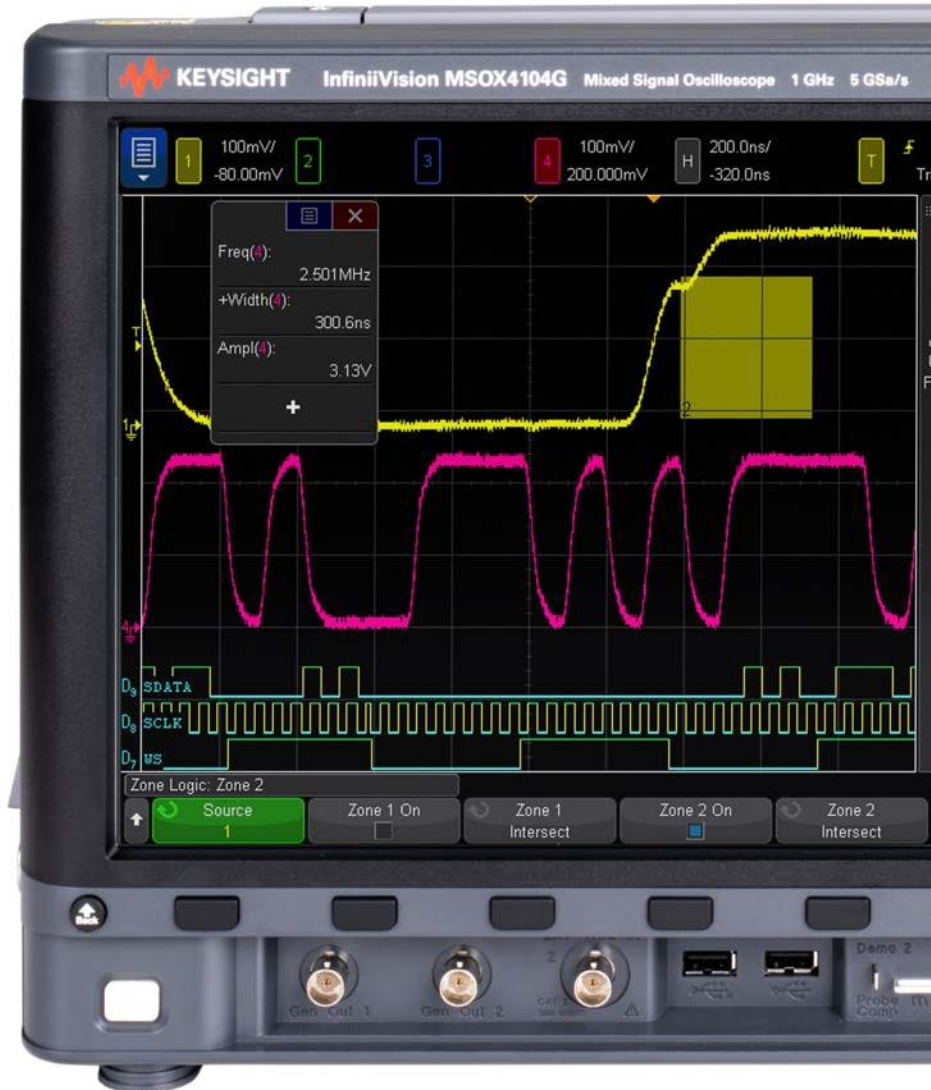
Zone touch trigger. If you can see, you can trigger on it by just drawing a box.

7-in-1 instruments redefines the integration experiences: oscilloscope channels, digital channels, serial protocol analysis, dual-channel WaveGen, FRA, counter, and DVM. All features are fully upgradeable, including bandwidth.

Industry-leading coverage of serial protocol including USB 2.0 trigger and decode.

Dual-channel WaveGen function/arbitrary generator allows you to generate differential, clock and data, two channel modulation, and IQ signals. Modulation of any signal is also included.

The 1.5 GHz upgradeable bandwidth expands your application coverage, including USB 2.0 hi-speed signal integrity testing.



Both USB keyboard and mouse are supported for additional ease of use.

Industry-leading uncompromised 1 million waveform per second update rate minimizes the dead-time for maximum probability of capturing infrequent events and anomalies.



Integrated DVM. Asynchronous from the 4 analog triggered waveforms.

Docking panels with the capacitive touch screen add a new dimension of usability. See setup summary, automatic measurements, cursor info, DVM, and navigation pane in any combination, anywhere on the screen.

Standard Advanced math and four cascade-able math functions enable even the most sophisticated signal analysis.

Display up to 10 measurements simultaneously, without compromising other key info. 35 automatic measurements can be gated by cursors.

Not a touch screen fan? Turn off the touch screen from a front panel button if desired.

Independent knobs per channel for fast operation. All front panel knobs are push-able for access to common controls.

Standard segmented memory powered by MegaZoom IV smart memory technology provides intelligent capture of just the signal of interest.

Four AutoProbe (active or current probes) are supported simultaneously for demanding applications.

## Configuring Your InfiniiVision 4000 X-Series Oscilloscope

### Step 1. Choose your bandwidth and number of channels

InfiniiVision 4000 X-Series scopes oscilloscopes									
		4022A/G	4024A/G	4032A/G	4034A/G	4052A/G	4054A/G	4104A/G	4154A/G
Bandwidth <sup>1</sup> (–3 dB)		200 MHz		350 MHz		500 MHz		1 GHz	1.5 GHz
Calculated rise time (10 to 90%)		≤ 1.75 ns		≤ 1 ns		≤ 700 ps		≤ 450 ps	≤ 300 ps
Input channels	DSOX	2	4	2	4	2	4	4	4
	MSOX	2 + 16	4 + 16	2 + 16	4 + 16	2 + 16	4 + 16	4 + 16	4 + 16

### Step 2. Select hardware upgrades

Hardware upgrade	Description	Model number to order
WaveGen	Built-in dual-channel 20 MHz function/AWG waveform generator – included standard on 4000G X-series models	DSOX4WAVEGEN2
Enhanced Security Option	Disable non-volatile memory, USB, LAN, and/or firmware upgrade	DSOX4SECA
GPIO-to-LAN	An external GPIO-to-LAN interface is available from ICS	

### Step 3. Select licensed software

Licensed software	Description	Model number to order
Embedded Software Package (Standard on G models, option on A models)	I <sup>2</sup> C, SPI, UART (RS232/422/485), I <sup>2</sup> S, and USB PD serial trigger & decode, plus Measurement Limit Testing, Mask Limit Testing, Frequency Response Analysis (Bode plots), and Enhanced Video Analysis	D4000GENB
Automotive Software Package	CAN (symbolic with .dbc file), CAN FD (symbolic with .dbc file), LIN (symbolic with .ldf file), FlexRay, SENT, CXPI, PSI5 (user-definable Manchester), and User-definable NRZ serial trigger & decode, plus Measurement Limit Testing, Mask Limit Testing (CAN/CAN FD mask files available to download) and Frequency Response Analysis (Bode plots)	D4000AUTB
Aero Software Package	MIL-STD 1553 and ARINC 429 serial trigger & decode, plus Measurement Limit Testing, Mask Limit Testing (standard mask files available to download), Frequency Response Analysis (Bode plots), and Enhanced Video Analysis	D4000AERB
USB Software Package <sup>1,2</sup>	USB 2.0 Low-, Full-, & Hi-speed, USB PD trigger & decode, plus USB 2.0 Signal Quality Test, Jitter & Real-time Eye Analysis, Measurement Limit Testing, Mask Limit Testing, and Frequency Response Analysis (Bode plots)	D4000USBB
Power Software Package	Power quality, current harmonics, switching loss, transient response, turn-on/off time, output ripple, efficiency, loop response, PSRR, etc., plus Measurement Limit Testing, Mask Limit Testing and Frequency Response Analysis (Bode plots), and USB PD serial trigger & decode	D4000PWRB

1. For example, if you chose 1 GHz 4+16 channels, the model number will be MSOX4104A.

2. USB 2.0 hi-speed signal trigger and decode on ≥ 1.0-GHz models only.



Ultimate Bundle Software Package	I <sup>2</sup> C, SPI, UART, I <sup>2</sup> S, CAN, CAN FD, LIN, FlexRay, CXPI, PSI5 (User-definable Manchester), User-definable NRZ, USB 2.0 low-, full-, & hi-speed <sup>1</sup> , USB PD, MIL-STD 1553, and ARINC 429 serial trigger & decode, plus USB 2.0 Signal Quality Test <sup>2</sup> , Power Analysis, Measurement Limit Testing, Mask Limit Testing, Frequency Response Analysis (Bode plots), Enhanced Video Analysis	D4000BDLB
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Step 4. Choose your probes – For a complete list of compatible probes, visit [www.keysight.com/find/scope\\_probes](http://www.keysight.com/find/scope_probes)

Probes	4000 X-Series
N2894A passive probe 700 MHz, 10:1, 10 M $\Omega$	Included standard. 1 per channel
N2756A 16 digital channel MSO cable	Included on MSOX models and DSOXPERFMSO
10076B high-voltage passive probe 250 MHz 4 kV	Optional
N2795A active single-ended probe 1-GHz 1-pF 1-M $\Omega$ with AutoProbe	Optional
N2796A active single-ended probe 2-GHz 1-pF 1-M $\Omega$ with AutoProbe	Optional
N2750A InfiniiMode differential probe 1.5-GHz 700-fF 200-k $\Omega$ with AutoProbe	Optional
N2797A extreme temperature active probe 1.5-GHz 1-pF 1-M $\Omega$ with AutoProbe	Optional
N2790A differential active probe 100 MHz, $\pm$ 1.4 kV with AutoProbe	Optional
N2791A differential active probe 25 MHz, $\pm$ 700 V	Optional
N2818A differential active probe 200 MHz, $\pm$ 20 V	Optional
N2819A differential active probe 800 MHz, $\pm$ 15 V	Optional
1147B AC/DC current probe 50 MHz 15 A with AutoProbe	Optional
N2893A AC/DC current probe 100 MHz 15 A with AutoProbe	Optional
N2820A 2-channel high-sensitivity current probe 50 $\mu$ A to 5 A	Optional
N7020A power rail probe 2-GHz, 1:1, 50 k $\Omega$ , $\pm$ 24 V offset range	Optional
N2805A high voltage differential probe, 200 MHz, $\pm$ 100 V (DC + peak AC), 50:1, 4-M $\Omega$ , 4 pF	Optional
N2804A high voltage differential probe, 300 MHz, $\pm$ 300 V (DC + peak AC), 100:1, 4-M $\Omega$ , 4 pF	Optional
N7040A 23 MHz, 3 kA, AC current probe	Optional
N7041A 30 MHz, 600 A, AC current probe	Optional
N7042A 30 MHz, 300 A, AC current probe	Optional
N7026A 150 MHz, 40 Apk, AC/DC high-sensitivity current probe with AutoProbe	Optional

1. USB 2.0 hi-speed signal trigger and decode on  $\geq$  1.0-GHz models only.  
2. USB 2.0 hi-speed signal quality tests supported on 1.5-GHz models only.



## Step 5. Choose your accessories

Recommended accessories and PC software	4000 X-Series
Bode plot training kit	DSOXBODE
Rack mount kit (for 4000A X-Series Models)	N2763A
Rack mount kit (for 4000G X-Series Models)	N2763B
Soft carrying case	N2733B
Hard copy manual	N6455A

## Step 6. Calibration plans and additional productivity software

Calibration		
D/MSOX4000-A6J	ANSI Z540-1-1994 calibration – 4000A X-Series Models	Optional
D/MSOX4000-AMG	Calibration + Uncertainties + Guardbanding (Accredited) – 4000A X-Series Models	Optional
D/MSOX4000G-1A7	Calibration + Uncertainties + Guardbanding (Not Accredited) – 4000G X-Series Models	Optional
D/MSOX4000-AMG	Calibration + Uncertainties + Guardbanding (Accredited) – 4000G X-Series Models	Optional
BV0004B <sup>1</sup>	BenchVue Oscilloscope Application PC Software <sup>1</sup>	Standard <sup>1</sup>
33503A	BenchLink Waveform Builder Pro and Basic PC Software	Optional
D9010BSEO	Infiniium Offline Oscilloscope Analysis PC Software	Optional
D9010UDAA	User-definable Application (UDA) Software	Optional
89601B (version 20.20 and higher)	Vector Signal Analyzer (VSA) Software	Optional

1. BenchVue currently not supported on 4000G models

## InfiniiVision 4000 X-Series Performance Characteristics

### DSO and MSO 4000A/G X-Series oscilloscopes

4000 X-Series specification overview									
		4022A/G	4024A/G	4032A/G	4034A/G	4052A/G	4054A/G	4104A/G	4154A/G
Bandwidth <sup>1</sup> (–3 dB)		200 MHz		350 MHz		500 MHz		1 GHz	1.5 GHz <sup>2</sup>
All-channel real-time bandwidth		200 MHz		350 MHz		500 MHz		1 GHz	1 GHz
Calculated rise time (10 to 90%)		≤ 1.75 ns		≤ 1 ns		≤ 700 ps		≤ 450 ps	≤ 300 ps
Input channels	DSOX	2	4	2	4	2	4	4	4
	MSOX	2 + 16	4 + 16	2 + 16	4 + 16	2 + 16	4 + 16	4 + 16	4 + 16
Maximum sample rate		5 GSa/s half channel, 2.5 GSa/s all channel							
Maximum memory depth		4 Mpts half channels, 2 Mpts all channels							
Display size and type		12.1-inch high-definition capacitive touch display							
Waveform update rate		> 1 million waveforms per second							
System bandwidth with N2894A standard passive probe		200 MHz	200 MHz	350 MHz	350 MHz	500 MHz	500 MHz	700 MHz	700 MHz
System analog channels									
Hardware bandwidth limits		Approximately 20 MHz (selectable)							
Input coupling		AC, DC							
Input impedance		<b>Selectable: 1 M<math>\Omega</math> <math>\pm</math> 1% (16 pF), 50 <math>\Omega</math> <math>\pm</math> 1.5%</b>							
Input sensitivity range		200 MHz ~ 500 MHz models: 1 mV/div to 5 V/div <sup>3</sup> ( <b>1 M<math>\Omega</math></b> and <b>50 <math>\Omega</math></b> ) 1 and 1.5 GHz models: 1 mV/div to 5 V/div <sup>3</sup> ( <b>1 M<math>\Omega</math></b> ), 1 mV/div to 1 V/div ( <b>50 <math>\Omega</math></b> )							
Vertical resolution		8 bits (measurement resolution is 12 bits with averaging)							
Maximum input voltage	<b>1 M<math>\Omega</math></b>	135 Vrms  Probing technology allows testing of higher voltages. For example, the included N2894A 10:1 probe supports testing up to 300 Vrms Use this instrument only for measurements within its specified measurement category (not rated for CAT II, III, IV). No transient overvoltage allowed							
	<b>50 <math>\Omega</math></b>	<b>50 <math>\Omega</math>: ≤ 5 Vrms max</b>							
	Trigger In	300 Vrms, mains isolated voltages only (No Measurement Category Allowed)							
DC vertical gain accuracy <sup>1</sup>		± 2.0% full scale <sup>2</sup>							
DC vertical offset accuracy		± 0.1 div ± 2 mV ± 1% of offset setting							
Channel-to-channel isolation	200 MHz~1 GHz	≥ 40 dB from DC to maximum specified bandwidth of each mode							
	1.5 GHz	≥ 40 dB from DC to 1 GHz, ≥ 35 dB from 1 to 1.5 GHz							
Offset range		± 5 V (< 10 mV/div), ± 20 V (10 to 200 mV/div), ± 75 V (> 200 mV/div)							

1. Denotes warranted specifications, all others are typical. Specifications are valid after a 30-minute warm-up period and ± 10 °C from firmware calibration.

2. 1.5 GHz real time bandwidth in half-channel mode or full channel equivalent time mode.

3. 1 mV/div and 2 mV/div is a magnification of 4 mV/div setting. For vertical accuracy calculations, use full scale of 32 mV for 1 mV/div and 2 mV/div sensitivity setting.

Vertical system digital channels									
Digital input channels		16 digital (D0 to D15. Pod 1: D7 ~ D0, Pod 2: D15 ~ D8)							
Thresholds		Threshold per pod							
Threshold selections		TTL (+1.4 V), 5 V CMOS (+2.5 V), ECL (–1.3 V), user-defined (selectable by pod)							
User-defined threshold range		± 8.0 V in 10 mV steps							
Maximum input voltage		± 40 V peak							
Threshold accuracy <sup>1</sup>		± (100 mV + 3% of threshold setting)							
Maximum input dynamic range		± 10 V about threshold							
Minimum voltage swing		500 mVpp							
Input impedance		100 kΩ ± 2% at probe tip							
Input capacitance		~8 pF							
Vertical resolution		1 bit							
Horizontal system analog channels		4022A/G	4024A/G	4032A/G	4034A/G	4052A/G	4054A/G	4104A/G	4154A/G
Time base range		2 ns/div to 50 s/div				1 ns/div to 50 s/div		500 ps/div to 50 s/div	
Time base accuracy <sup>1</sup>		± 10 ppm							
Time base delay time range	Pre-trigger	Greater of 1 screen width or 200 μs (400 μs in interleaving mode)							
	Post-trigger	1 to 500 s							
Channel-to-channel deskew range		± 100 ns							
Δ Time accuracy (using cursors)		± 0.001% of reading ± 0.16% screen width ± 30pS							
Modes		Main, zoom, roll, XY							
XY		On channels 1 and 2 only. Z Blanking on Ext Trigger Input, 1.4 V threshold							
		Bandwidth: Maximum bandwidth. Phase error at 1 MHz: < 0.5 degree Time base: 200 ns/div to 50 ms/div							
Horizontal system digital channels									
Minimum detectable pulse width		2 ns							
Channel-to-channel skew		2 ns (typical); 3 ns (maximum)							
Acquisition system		4022A/G	4024A/G	4032A/G	4034A/G	4052A/G	4054A/G	4104A/G	4154A/G
Maximum analog channels sample rate		5 GSa/s half channel interleaved, 2.5 GSa/s all channels							
Analog channels equivalent sample rate		N/A						128 GSa/s	
Maximum analog channels record length		4 Mpts half channel interleaved, 2 Mpts all channel							
Maximum digital channels sample rate		1.25 GSa/s							

1. Denotes warranted specifications, all others are typical. Specifications are valid after a 30-minute warm-up period and ± 10 °C from firmware calibration.

Acquisition system		4022A/G	4024A/G	4032A/G	4034A/G	4052A/G	4054A/G	4104A/G	4154A/G
Modes	Normal	Default mode							
	Peak detect	Capture glitches as narrow as 200 ps at all time base settings							
	Averaging	Selectable from 2, 4, 8, 16, 64, ... to 65,536							
	High resolution	Real-time boxcar averaging reduces random noise and effectively increases vertical resolution <ul style="list-style-type: none"><li>• 12 bits: <math>\geq 50 \mu\text{s}/\text{div}</math></li><li>• 11 bits: <math>\geq 20 \mu\text{s}/\text{div}</math></li><li>• 10 bits: <math>\geq 10 \mu\text{s}/\text{div}</math></li><li>• 9 bits: <math>\geq 5 \mu\text{s}/\text{div}</math></li></ul>							
	Segmented	Segmented memory optimizes available memory for data streams that have long dead times between activity. Maximum segments = 1000. Re-arm time = 1 $\mu\text{s}$ (minimum time between trigger events). Re-arm time when used with the zone touch trigger = 65 $\mu\text{s}$ or faster (typical)							
	Roll	Displays the waveform moving across the screen from right to left. Available at the time base 50 ms/div or slower							
	Digitizer	Allows independent selection of sample rate and memory depth							
	Equivalent time	1 GHz and 1.5 GHz models only. 7.8 ps fine interpolator resolution yields a maximum effective sample rate of 128 GSa/s							
Trigger system									
Trigger sources		Analog channel (1 ~ 4), digital channel (D0 ~ D15), line, external, WaveGen (1, 2, or Mod) (FM/FSK)							
Trigger modes	Normal	Requires trigger event for oscilloscope to trigger							
	Auto	Triggers automatically in absence of trigger event							
	Single	Front panel button that triggers only once on a trigger event. Press [Single] button again for oscilloscope to find another trigger event, or press [Run] front-panel button to trigger continuously in either auto or normal mode							
	Force	Front panel button that forces a trigger							
Trigger coupling	DC	DC coupled trigger							
	AC	AC coupled trigger, cutoff frequency: < 10 Hz (internal); < 50 Hz (external)							
	HF reject	High-frequency reject, cutoff frequency ~ 50 kHz							
	LF reject	Low-frequency reject, cutoff frequency ~ 50 kHz							
	Noise reject	Adds hysteresis to the trigger circuitry. Selectable OFF or ON, decreases sensitivity 2x							
Trigger holdoff range		40 ns to 10.00 s							
Trigger sensitivity (internal) <sup>1</sup>	200 MHz ~ 1 GHz	< 10 mV/div: greater of 1 div or 5 mV; $\geq 10 \text{ mV}/\text{div}$ : 0.6 di							
	1.5 GHz	DC to 1 GHz: < 10 mV/div: Greater of 1 div or 5 mV; $\geq 10 \text{ mV}/\text{div}$ : 0.6 div							
		1 to 1.5 GHz: < 10 mV/div: Greater of 1.5 div or 5 mV; $\geq 10 \text{ mV}/\text{div}$ : 1.0 div							
Trigger sensitivity (external) <sup>1</sup>	$\pm 1.6 \text{ V}$	40 mVpp DC to 100 MHz, 70 mVpp 100 to 200 MHz							
	$\pm 8 \text{ V}$	200 mVpp DC to 100 MHz, 350 mVpp 100 to 200 MHz							
Trigger level range	Any channel	$\pm 6$ div from center screen							
	External	8 V range = $\pm 8 \text{ V}$ , 1.6 V range = $\pm 1.6 \text{ V}$							

1. Denotes warranted specifications, all others are typical. Specifications are valid after a 30-minute warm-up period and  $\pm 10^\circ\text{C}$  from firmware calibration.

Trigger type selections	
Zone (HW zone qualifier)	Trigger on user-defined zones drawn on the display. Applies to one analog channel at a time. Specify zones as <b>either "must intersect" or "must not intersect." Up to two zones. &gt; 200,000 wfms/sec update rate.</b> Supported modes: normal, peak detect, high resolution. Also works simultaneously with the serial decodes and mask limit test.
Edge	Trigger on a rising, falling, alternating, or either edge of analog channels, digital channels, or an external signal. Trigger on a rising or falling of a line signal.
Edge then edge (B trigger)	Arm on a selected edge, wait a specified time, then trigger on a specified count of another selected edge. Minimum 4 ns
Pulse width	Trigger on a pulse on a selected channel, whose time duration is less than a value, greater than a value, or inside a time range <ul style="list-style-type: none"> <li>• Minimum duration setting: 2 ns (500 MHz, 1 GHz, 1.5 GHz), 4 ns (350 MHz), 6 ns (200 MHz)</li> <li>• Maximum duration setting: 10 s</li> <li>• Range minimum: 10 ns</li> </ul>
Pattern	<b>Trigger when a specified pattern of high, low, and don't-care levels</b> on any combination of analog, digital, or trigger channels is [entered   exited]. Pattern must have stabilized for a minimum of 2 ns to qualify as a valid trigger condition. <ul style="list-style-type: none"> <li>• Minimum duration setting: 2 ns (500 MHz, 1 GHz, 1.5 GHz), 4 ns (350 MHz), 6 ns (200 MHz)</li> <li>• Maximum duration setting: 10 s</li> </ul>
Or	Trigger on any selected edges from available sources (analog and digital channels only up to 500 MHz)
Rise/fall time	Trigger on rise-time or fall-time edge speed violations (< or >) based on user-selectable threshold. Select from (< or >) and time settings range between <ul style="list-style-type: none"> <li>• Minimum: 1 ns (500 MHz, 1 GHz, 1.5 GHz model), 2 ns (350 MHz model), 3 ns (200 MHz model)</li> <li>• Maximum: 10 s</li> </ul>
Nth edge burst	Trigger on the Nth (1 to 65535) edge of a pulse burst. Specify idle time (10 ns to 10 s) for framing
Runt	Trigger on a positive runt pulse that fails to exceed a high-level threshold. Trigger on a negative runt pulse that fails to exceed a low-level threshold. Trigger on either polarity runt pulse based on two threshold settings. Runt triggering can also be time-qualified (< or >) with a minimum time setting of 2 – 6 ns and maximum time setting of 10 s <ul style="list-style-type: none"> <li>• Minimum time setting: 2 ns (500 MHz, 1 GHz, 1.5 GHz), 4 ns (350 MHz), 6 ns (200 MHz)</li> </ul>
Setup and hold	Trigger on setup/hold violations. Setup time can be set from –7 to 10 s. Hold time can be set from 0 s to 10 ns. Minimum window (setup time + hold time) must be 3 ns or greater
Video	Trigger on all lines or individual lines, odd/even or all fields from composite video, or broadcast standards (NTSC, PAL, SECAM, PAM-M)
Enhanced video (HDTV) (Option)	Trigger on lines and fields of enhanced and HDTV standards (480p/60, 567p/50, 720p/50, 720p/60, 1080p/24, 1080p/25, 1080p/30, 1080p/50, 1080p/60, 1080i/50, 1080i/60)
ARINC429 (Option)	Trigger and decode on ARINC429 data. Trigger on word start/stop, label, label + bits, label range, error conditions (parity, word, gap, word or gap, all), all bits (eye), all 0 bits, all 1 bits
CAN (Option)	Trigger on CAN (controller area network) version 2.0A, 2.0B, and CAN-FD (Flexible Data-rate) signals. Trigger on the start of frame (SOF), the end of frame (EOF), data frame ID, data frame ID and data (non-FD), data frame ID and data (FD), remote frame ID, remote or data frame ID, error frame, acknowledge error, from error, stuff error, CRC error, spec error (ack or form or stuff or CRC), all errors, BRS Bit (FD), CRC delimiter bit (FD), ESI bit active (FD), ESI bit passive (FD), overload frame., message, message and signal (non-FD), message and signal (FD, first 8 bytes only)
FlexRay (Option)	Trigger on frame ID or specific error condition, along with cycle-base and repetition-cycle filtering. Can also trigger on specific events such as BSS, TSS, FES, and wake up
I <sup>2</sup> C (Option)	Trigger at a start/stop condition or user defined frame with address and/or data values. Also trigger on missing acknowledge, address with no acq, restart, EEPROM read, and 10-bit write
I <sup>2</sup> S (Option)	<b>Trigger on 2's complement data of audio left channel or right channel (=, ≠, &lt;, &gt;, &gt; &lt;, &lt; &gt;, increasing value, or decreasing value)</b>

Trigger type selections		
LIN (Option)		Trigger on LIN (local interconnect network) sync break, sync frame ID, frame ID and data, parity error, or checksum error
CXPI (Option)		Trigger on the start of frame (SOF), the end of frame (EOF), PTYPE, frame ID, data and info frame ID, data and info frame ID (long frame), CRC field error, parity error, inter-byte space error, inter-frame space error, framing error, data length error, sample error, all errors, sleep frame, wakeup pulse.
MIL-STD1553 (Option)		Trigger on MIL-STD 1553 signals on data word start/stop, command/status start/stop, RTA, RTA + 11 bits, and error conditions (parity, sync, Manchester)
SPI (Option)		Trigger on SPI (serial peripheral interface) data pattern during a specific framing period. Supports positive and negative chip select framing as well as clock Idle framing and user-specified number of bits per frame. Supports MOSI and MISO data
UART/RS232/422/485 (Option)		Trigger on Rx or Tx start bit, stop bit, data content, or parity error
USB (Option)		Trigger on start of packet (SOP), end of packet (EOP), suspend <sup>1</sup> , resume <sup>1</sup> , reset <sup>1</sup> , packets (token, data, handshake, or special), and errors (PID, CRC5, CRC16, glitch, bit stuff <sup>1</sup> , SE1 <sup>1</sup> ). Supports USB 2.0 low speed, full speed, and hi-speed (hi-speed is supported on 1 GHz and 1.5 GHz models only)
SENT (Option)		Trigger on SENT bus. start of fast channel message, start of slow channel message, fast channel SC and data, slow channel message ID, slow channel message ID and data, tolerance violation, fast channel CRC error, slow channel CRC error, all CRC errors, pulse period error, successive sync pulses error (1/64)
User-definable Manchester/NRZ (Option)		Trigger on start-of-frame (SOF), bus value, and Manchester errors
USB PD (Option)		Trigger on preamble, EDP, ordered sets, preamble errors, CRC errors, header content (control messages, data messages, extended messages and value in HEX)
Waveform measurements and cursors		
DC vertical accuracy/cursors <sup>2</sup>		Single cursor accuracy: $\pm$ [DC vertical gain accuracy + DC vertical offset accuracy + 0.21% full scale] Dual cursor accuracy: + [DC vertical gain accuracy + 0.42% full scale] <sup>3</sup>
Cursors		2 pairs of XY cursors Automatic <b>measurement of positions, <math>\Delta X</math>, <math>1/\Delta X</math>, <math>\Delta Y</math>, and <math>\Delta Y/\Delta X</math></b>
Automatic measurements		Measurements continuously updated with statistics. Cursors track last selected measurement. Select up to four measurements from the list below:
	Vertical "Y at X"	Peak-to-peak, maximum, minimum, amplitude, top, base, overshoot, pre-shoot, average- N cycles, average- full screen, DC RMS- N cycles, DC RMS- full screen, AC RMS- N cycles, AC RMS- full screen (standard deviation), ratio (RMS1/RMS2)
	Time at edge	Period, frequency, counter, + width, - width, burst width, duty cycle, bit rate, rise time, fall time, delay, phase, X at min Y, X at max Y
	Count	Positive pulse count, negative pulse count, rising edge count, falling edge count
	Mixed slew rate	Area- N cycles, area- full screen
Automatic measurement logging		Available via BenchVue

1. Suspend, resume, reset, bit stuff error, and SE1 error are USB 2.0 low and full speed only.

2. 1 mV/div and 2 mV/div is a magnification of 4 mV/div setting. For vertical accuracy calculations, use full scale of 32 mV for 1 mV/div and 2 mV/div sensitivity setting.

3. Denotes warranted specifications, all others are typical. Specifications are valid after a 30-minute warm-up period and  $\pm 10^\circ\text{C}$  from firmware calibration temperature

Waveform measurements and cursors		
Counter		Built-in frequency counter
	Source	Any analog or digital channel
	Resolution	5 digits. Up to 8 digits with an external reference 10 MHz input
	Max frequency	Bandwidth of oscilloscope
Mask limit test option		Mask limit test capability that provides easy, fast pass/fail comparison of a signal under test to a predefined mask template or auto-mask template. Predefined mask templates or edits to an auto-mask template can be made via a simple text editor. > 270,000 mask tests per second (waveform update rate)
Measurement limit test (Option)		Provide pass/fail analysis on selected parametric measurements based on user-defined maximum and minimum limits with selectable stop-on-failure capability
Waveform math		
Number of math functions	Four (display one at a time)	
Arithmetic	Add, subtract, multiply, divide, differentiate, integrate, FFT, Ax + B, squared, square root, absolute, common log, natural log, exponential, base 10 exponential, LP filter, HP filter, averaged value, smoothing, envelope, magnify, max hold, min hold, measurement trend, chart logic bus (timing or state) , chart serial signal (CAN, CAN FD, LIN, and SENT)	
FFT	Up to 64 kpts resolution. FFT window types: Hanning, flat top, rectangular, Blackman-Harris, Bartlett	
Display characteristics		
Display	12.1-inch capacitive touch/gesture enabled color TFT LCD	
Resolution	800 (H) x 600 (V) pixel format (screen area)	
Graticules	8 vertical divisions by 10 horizontal divisions with intensity controls	
Format	YT, XY and Roll	
Maximum waveform update rate	> 1,000,000 wfm/s	
Persistence	Off, infinite, variable persistence (100 ms to 60 s)	
Intensity gradation	64 intensity levels	
Connectivity		
USB 2.0 hi-speed host port	USB 2.0 hi-speed host ports x3, two front and one rear panel. Supports memory devices, printers, keyboards and mice	
USB 2.0 hi-speed device port	One USB 2.0 hi-speed device port on rear panel. USB Test and Measurement Class (USBTMC) compatible	
LAN port	10/100Base-T port on rear panel. LXI IPv6 extended function	
Web remote control	VNC Web interface (via major Web browsers)	
Video out port	SVGA out on rear panel. Connect oscilloscope display to an external monitor or projector	
GPIO port	An external GPIO-to-LAN interface is available from <a href="#">ICS</a> .	
10 MHz out/in	BNC connector on the rear panel. Supported modes: Off, 10 MHz out, or reference signal mode (10 MHz in)	
Trigger out	BNC connector on the rear panel. Supported modes: triggers, mask, waveform generator 1 sync pulse, and waveform generator 2 sync pulse	



Dual-channel WaveGen built-in function/arbitrary waveform generator (specifications are typical)

WaveGen outputs	Two (front-panel BNC connectors)
	Both waveform generator outputs can be frequency tracked, amplitude tracked, or completely tracked.* A <b>generator's output can be inverted to create a differential signal</b>
Waveforms	Sine, square, ramp, pulse, DC, noise, sine cardinal (sinc), exponential rise, exponential fall, cardiac, Gaussian pulse, and arbitrary
Modulation	<p>Modulation is available on channel 1 only. Modulation is not available when tracking mode is enabled. Modulation types: AM, FM, FSK</p> <p>Carrier waveforms: Sine, Ramp, Sine Cardinal, Exponential Rise, Exponential Fall, and Cardiac. Modulation Source: Internal (no external modulation capability)</p> <p>AM:</p> <p>Modulation: Sine, Square, Ramp</p> <p>Modulation frequency: 1 Hz to 20 kHz Depth: 0% to 100%</p> <p>FM:</p> <p>Modulation: Sine, Square, Ramp</p> <p>Modulation frequency: 1 Hz to 20 kHz</p> <p>Minimum carrier frequency: 10 Hz</p> <p>Deviation: 1 Hz to carrier frequency or <math>(2e^{12}/\text{carrier frequency})</math>, whichever is smaller</p> <p>FSK:</p> <p>Modulation: 50% duty cycle square wave</p> <p>FSK rate: 1 Hz to 20 kHz</p> <p>Hop frequency: 2 x FSK rate to 10 MHz</p>

1. Only the following combination of wave shapes can be frequency tracked or completely tracked:

- 1) Sine, ramp, sine cardinal, cardiac, and Gaussian pulse.
- 2) Square wave and pulse
- 3) Exponential rise and exponential fall.
- 4) Arbitrary

Dual-channel WaveGen built-in function/arbitrary waveform generator (specifications are typical)		
Sine	Frequency range	0.1 Hz to 20 MHz
	Amplitude flatness	± 0.5 dB (relative to 1 kHz)
	Harmonic distortion	−40 dBc
	Spurious (non harmonics)	−40 dBc
	Total harmonic distortion	1%
Square wave/pulse	Frequency range	0.1 Hz to 20 MHz
	Duty cycle	20 to 80%
	Duty cycle resolution	Larger of 1% or 10 ns
	Rise/fall time	19 ns (10 to 90%)
	Overshoot	< 2%
	Asymmetry (at 50% DC)	± 1% ± 5ns
	Jitter (TIE RMS)	500 ps
Ramp/triangle wave	Frequency range	0.1 Hz to 200 kHz
	Linearity	1%
	Variable symmetry	0 to 100%
	Symmetry resolution	1%
Pulse	Frequency range	0.1 Hz to 10 MHz
	Pulse width	20 ns minimum
	Pulse width resolution	10 ns
	Edge time	Fixed at 19 ns (not variable)
	Overshoot	< 2%
Noise	Bandwidth	20 MHz typical
Sine cardinal (Sinc)	Frequency range	0.1 Hz to 1.0 MHz
Exponential rise/fall	Frequency range	0.1 Hz to 5.0 MHz
Cardiac	Frequency range	0.1 Hz to 200.0 kHz
Gaussian pulse	Frequency range	0.1 Hz to 5.0 MHz
Arbitrary	Waveform length	1 to 8,192 points
	Amplitude resolution	10 bits (including sign bit) <sup>1</sup>
	Repetition rate	0.1 Hz to 12 MHz
	Sample rate	100 MSa/s
	Filter bandwidth	20 MHz
Frequency	Sine wave and ramp accuracy	130 ppm (frequency < 10 kHz)
		50 ppm (frequency > 10 kHz)
	Square wave and pulse accuracy	[50 + frequency/200] ppm (frequency < 25 kHz)
		<b>50 ppm (frequency ≥ 25 kHz)</b>
	Resolution	0.1 Hz or 4 digits, whichever is larger
Amplitude	Range: Minimum	<b>20 mVpp if  offset  ≤ 0.5 Vpp into Hi-Z<sup>2</sup></b>
		<b>10 mVpp if  offset  ≤ 0.5 Vpp into 50 Ω<sup>2</sup></b>
	Range: Maximum	10 Vpp except, 9 Vpp if Sinc or Cardiac, 7.5 Vpp if Gaussian pulse into Hi-Z; 5 Vpp/4.5 Vpp into <b>50 Ω</b>
	Resolution	<b>100 μV or 3 digits, whichever is higher</b>
	Accuracy	1.5% (frequency = 1 kHz)

1. Full resolution is not available at output due to internal attenuator stepping.  
2. Sinc cardiac and Gaussian pulse: ± 1.25 V into Hi-Z; ± 625 mV into 50 Ω.

Dual-channel WaveGen built-in function/arbitrary waveform generator (specifications are typical)		
DC offset	Range	± 5 V into Hi-Z, except ± 4 V if sine wave, ± 2.5 V if sinc, cardiac, or Gaussian pulse into Hi-Z
		± 2.5 V into Hi-Z, except ± 2 V if sine wave, ± 1.25 V if sinc, <b>cardiac, or Gaussian pulse into 50 Ω</b>
	Resolution	Larger of 250 uV or 3 digits
	Accuracy (waveform modes)	± 1.5% of offset setting ± 1% of amplitude ± 1 mV
	Accuracy (DC mode)	± 1.5% of offset setting ± 3 mV
Main output	Impedance	<b>50 Ω typical</b>
	Isolation	Not available, main output BNC is grounded
	Protection	Overload automatically disables output
Trigger output	Trigger output available on trig-out BNC	
Digital voltmeter (specifications are typical)		
Source	Analog channels only (1-4)	
Functions	ACrms, DC, DCrms, frequency	
Resolution	ACV/DCV: 3 digits	
	Counter frequency: 5.5 digits	
Measuring rate	100 times/second	
Autoranging	Automatic adjustment of vertical amplification to maximize the dynamic range of measurements	
Range meter	Graphical display of most recent measurement, plus extrema over the previous 3 seconds	
General and environmental characteristics		
Power line consumption	Maximum 120 W	
Power voltage range	100 to 120 V, 50/60/400 Hz; 100 to 240 V, 50/60 Hz	
Environmental rating	0 to 50 °C, 3000 m max, Maximum Relative Humidity (non-condensing): 95%RH up to 40 °C From 40 °C to 50 °C, the maximum % Relative Humidity follows the line of constant dew point	
Electromagnetic compatibility	Meets EMC Directive (2004/108/EC), meets or exceeds IEC 61326-1:2005/EN	
	61326-1:2006 Group 1 Class A requirement	
	CISPR 11/EN 55011	
	IEC 61000-4-2/EN 61000-4-2	
	IEC 61000-4-3/EN 61000-4-3	
	IEC 61000-4-4/EN 61000-4-4	
	IEC 61000-4-5/EN 61000-4-5	
	IEC 61000-4-6/EN 61000-4-6	
	IEC 61000-4-11/EN 61000-4-11	
	Canada: ICES-001:2004	
	Australia/New Zealand: AS/NZS	
Safety	CAN/CSA-C22.2 No. 61010-1-12, UPD1: 2015, UPD2: 2016, AMD1: 2018, CAN/CSA-C22.2 No. 61010-2-030:18	
	UL Std. No. 61010-1 3 <sup>rd</sup> Ed. (2018); UL Std. No. 61010-2-030-2 <sup>nd</sup> Ed. (2018)	
Vibration	Meets IEC60068-2-6 and MIL-PRF-28800; class 3 random	

General and environmental characteristics	
Shock	Meets IEC 60068-2-27 and MIL-PRF-28800: class 3 random; (operating 30 g, ½ sine. 11 ms duration, 3 shocks/axis along major axis, total of 18 shocks)
Dimensions (W x H x D)	454 mm x 275 mm x 156 mm
Weight	Net: 6.3 kg (13.9 lbs), shipping: 11.4 kg (25 lbs)
Kensington style lock	Rear-panel security slot connects to standard Kensington-style lock
Nonvolatile storage	
Reference waveform display	4 internal waveforms or USB thumb drive
Save formats	Setup (*.scp), 8- or 24-bit bitmap image (*.bmp), PNG 24-bit image (*.png), CSV data (*.csv), ASCII XY data (*.csv), binary data (*.bin), lister data (*.csv), reference waveform data (*.h5), multi-channel waveform data (*.h5), mask (*.mask), arbitrary waveform data (*.csv), power harmonics data (*.csv), USB signal quality (*.html & *.bmp)
Max USB flash drive size	Supports industry-standard flash drives
Set ups without USB flash drive	10 internal setups
Set ups with USB flash drive	Limited by size of USB drive
Included standard with oscilloscope	
Calibration	Soft copy of Certificate of Calibration (CoC) with measurement results downloadable from <a href="https://service.keysight.com/infocenter/public/details.aspx?i=DOC">https://service.keysight.com/infocenter/public/details.aspx?i=DOC</a> , 2-year calibration interval
Probes	One per channel N2894A 700 MHz passive probe (10:1 attenuation)
	N2756A 16-digital-channel MSO cable (1 per oscilloscope included on all MSO models and DSOXPERFMSO)
Localized interface	English, Chinese (simplified and traditional), French, German, Italian, Japanese, Korean, Portuguese, Russian, and Spanish localized front panel overlays, interface, and built-in help system
Power cord	Localized power cord
Front panel protection	Front panel cover

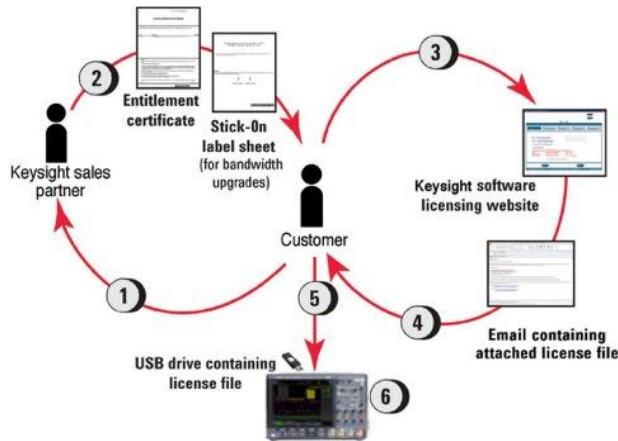
For MET/CAL procedures, visit the Cal Lab Solutions website:

<http://www.callabsolutions.com/products/Keysight>

## Related Literature

Publication title	Publication number
Power Software Package - Data Sheet	5992-3925EN
Automotive Software Package - Data Sheet	5992-3912EN
Embedded Software Package - Data Sheet	5992-3924EN
Aero Software Package - Data Sheet	5992-3910EN
USB Software Package - Data Sheet	5992-3920EN
Ultimate Bundle Software Package - Data Sheet	5992-3918EN

## After-purchase License-only Upgrades



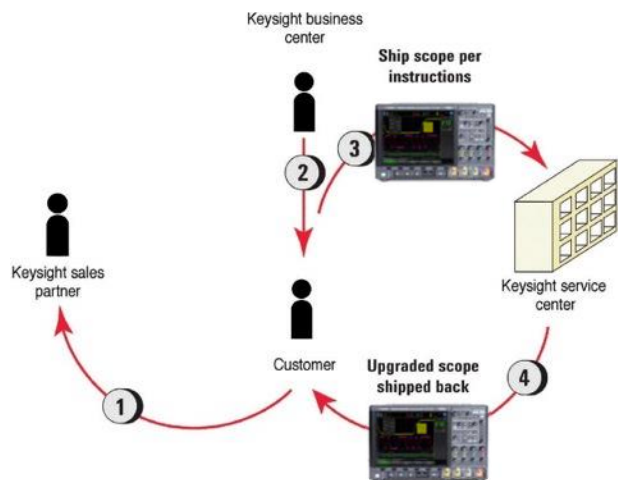
Hardware upgrades		
Model number	Description	Type
DSOX4WAVEGEN2 (Std on G models, Opt on A models)	Built-in 20 MHz function/AWG waveform generator upgrade	License only
DSOXPERFMSO	MSO upgrade: Add 16 digital timing channels	License + N2756A MSO cable delivered separately.
DSOX4SECA	Enhanced Security option	License only

Publication title	Publication number
D4000GENB	Standard on G models, option on A models – Embedded Software Package: I2C, SPI, UART (RS232/422/485), I2S, and USB PD serial trigger and decode, plus Measurement Limit Testing, Mask Limit Testing, Frequency Response Analysis (Bode plots), and Enhanced Video Analysis
D4000AUTB	Automotive Software Package: CAN, CAN FD, LIN, FlexRay, SENT, CXPI, PSI5 (User-definable Manchester), and User-definable NRZ serial trigger & decode, plus Measurement Limit Testing, Mask Limit Testing and Frequency Response Analysis (Bode plots)
D4000AERB	Aero Software Package: MIL-STD 1553 and ARINC 429 serial trigger and decode, plus Measurement Limit Testing, Mask Limit Testing, Frequency Response Analysis (Bode plots), and Enhanced Video Analysis
D4000USBB <sup>1,2</sup>	USB Software Package: USB 2.0 Low-, Full-, & Hi-speed, USB PD trigger & decode, plus USB 2.0 Signal Quality Test, Measurement Limit Testing, Mask Limit Testing, and Frequency Response Analysis (Bode plots)
D4000PWRB	Power Software Package: Power quality, current harmonics, switching loss, turn-on/off time, transient response, loop response, PSRR, & more, plus Measurement Limit Testing, Mask List Testing, Frequency Response Analysis (Bode plots), and USB PD serial trigger & decode
D4000BDLB	Ultimate Bundle Software Package: I2C, SPI, UART, I2S, CAN, CAN FD, LIN, FlexRay, CXPI, PSI5 (User-definable Manchester), User-definable NRZ, USB 2.0 low-, full-, & hi-speed <sup>1</sup> , USB PD, MIL-STD 1553, and ARINC 429 serial trigger & decode, plus USB 2.0 Signal Quality Test <sup>2</sup> , Power Analysis, Measurement Limit Testing, Mask Limit Testing, Frequency Response Analysis (Bode plots), Enhanced Video Analysis

Process description	
1	Place order for a license-only upgrade with a Keysight sales partner.
2	For software packages, you will receive a paper or electronic .pdf entitlement certificate. For bandwidth upgrades only, you will receive a stick-on label document indicating upgraded bandwidth specification in addition to a paper entitlement certificate.
3	Use entitlement certificate containing instructions and certificate number needed to generate a license file for a particular 4000 X-Series oscilloscope model number and serial number unit.
4	Receive the licensed file and installation instructions via email.
5	Copy license file (.lic extension) from email to a USB drive and follow instructions in email to install the purchased bandwidth upgrade or measurement application on the oscilloscope.
6	For bandwidth upgrades only, attach bandwidth upgraded stick-on labels to front and rear panels of the oscilloscope. Model number and serial number of the oscilloscope do not change.

1. USB 2.0 hi-speed trigger & decode supported on ≥ 1-GHz models only.  
2. USB 2.0 hi-speed signal quality tests supported on 1.5 GHz models only.

# Return-to-Keysight Service Center Bandwidth Upgrades



4000 X-Series bandwidth upgrade models		
Model number	Description	Type
DSOX4B2T32U	200 MHz ~ 350 MHz , 2 ch	Service center
DSOX4B2T34U	200 MHz ~ 350 MHz , 4 ch	Service center
DSOX4B5T104U	500 MHz ~ 1 GHz , 4 ch	Service center
DSOX4B1T154U	1 GHz ~ 1.5 GHz , 4 ch	Service center
DSOX4B2T52U	200 MHz ~ 500 MHz , 2 ch	Service center
DSOX4B2T54U	200 MHz ~ 500 MHz , 4 ch	Service center
DSOX4B2T104U	200 MHz ~ 1 GHz , 4 ch	Service center
DSOX4B2T154U	200 MHz ~ 1.5 GHz , 4 ch	Service center
DSOX4B3T104U	350 MHz ~ 1 GHz , 4 ch	Service center
DSOX4B3T154U	350 MHz ~ 1.5 GHz , 4 ch	Service center
DSOX4B5T154U	500 MHz ~ 1.5 GHz , 4 ch	Service center


Process description	
1	Place order for a return-to-Keysight service center bandwidth upgrade product to a Keysight sales partner. Service Center installation, calibration, shipment costs are in addition to bandwidth upgrade product price.
2	Keysight Business Center will contact you regarding process and timing of the service center installation. Continue to use oscilloscope until contacted again later when parts are available at service center.
3	Ship the oscilloscope per provided instructions to service center.
4	Service center ships back upgraded oscilloscope with stick-on labels applied to front and rear panels indicating upgraded bandwidth specification. Model number and serial number of the oscilloscope do not change.

## Confidently Covered by Keysight Services

Prevent delays caused by technical questions, or system downtime due to instrument maintenance and repairs with Keysight Services. Keysight Services are here to support your test needs with expert technical support, instrument repair and calibration, software support, training, alternative acquisition program options, and more.

A KeysightCare agreement provides dedicated, proactive support through a single point of contact for instruments, software, and solutions. KeysightCare covers an extensive group of instruments, application software, and solutions and ensures optimal uptime, faster response, faster access to experts, and faster resolution.

## Keysight Services

Offering	Benefits
<b>KeysightCare</b> 	KeysightCare provides elevated support for Keysight instruments and software, with access to technical support experts that respond within a specified time and ensure committed repair and calibration turnaround times (TAT). KeysightCare offers multiple service agreement tiers, including KeysightCare Assured, Enhanced, and Application Software Support. See the <a href="#">KeysightCare data sheet</a> for details.
KeysightCare Assured	KeysightCare Assured goes beyond basic warranty with repair services that include committed TAT and unlimited access to technical experts.
KeysightCare Enhanced	KeysightCare Enhanced includes all the benefits of KeysightCare Assured plus Keysight's accurate and reliable calibration services, accelerated, and committed TAT, and technical response.
<b>Keysight Support Portal &amp; Knowledge Center</b>	All KeysightCare tiers include access to the Keysight Support Portal where you can manage support and service resources related to your assets such as service requests, and status, or browse the Knowledge Center.
<b>Education Services</b>	Build confidence and gain new skills to make accurate measurements, with flexible Education Services developed by Keysight experts. Including Start-up Assistance.
<b>Alternative acquisition options</b>	
<b>KeysightAccess</b>	Reduce budget challenges with a subscription service enabling you to get the instruments, software, and technical support you want for your test needs.



## Recommended Services

Maximize your test system up-time by securing technical support, repair, and calibration services with committed response and turnaround times. 1-year KeysightCare Assured is included in every new instrument purchase. Obtain multi-year KeysightCare upfront to eliminate the need for lengthy and tedious paperwork and yearly requests for maintenance budget. Plus, you benefit from secured service for 2, 3, or 5 years.

Service	Function
<b>KeysightCare Enhanced*</b>	<b>Includes tech support, warranty and calibration</b>
R-55B-001-1	KeysightCare Enhanced – Upgrade 1 year
R-55B-001-2	KeysightCare Enhanced – Extend to 2 years
R-55B-001-3	KeysightCare Enhanced – Extend to 3 years (Recommended)
R-55B-001-5	KeysightCare Enhanced – Extend to 5 years (Recommended)
<b>KeysightCare Assured</b>	<b>Includes tech support and warranty</b>
R-55A-001-2	KeysightCare Assured – Extend to 2 years
R-55A-001-3	KeysightCare Assured – Extend to 3 years
R-55A-001-5	KeysightCare Assured – Extend to 5 years
<b>Start-Up Assistance</b>	
PS-S40-01	Included – instrument fundamentals and operations starter
PS-S40-04	Recommended – instrument fundamentals and operations starter
PS-S40-02	Optional, technology & measurement science standard learning

\* Available in select countries. For details, please view the [datasheet](#). R-55B-001-2/3/5 must be ordered with R-55B-001-1.

Learn more at: [www.keysight.com](http://www.keysight.com)

For more information on Keysight Technologies' products, applications or services, please contact your local Keysight office. The complete list is available at: [www.keysight.com/find/contactus](http://www.keysight.com/find/contactus)



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